Appendix

The Oracle eBusiness Suite, hosted and managed for Madison Square Garden Entertainment Corp. ("Madison Square Garden") by a vendor, is used for certain workforce and financial operations. Oracle notified its customers that a previously undisclosed condition in the application had been exploited by an unauthorized person to gain access to data from the application. There are reports that this occurred at over 100 companies. The vendor began an investigation, and a forensic firm was also engaged. The investigation determined in late November 2025 that an unauthorized person gained access to some data from the application in August 2025.

Madison Square Garden reviewed the files and in December 2025, determined that a file containing the names and Social Security numbers of 11 Maine residents was involved. The files were part of business records related to hiring or payments made to individuals.

On February 26, 2026, Madison Square Garden began mailing notification letters via United States Postal Service First-Class mail to the Maine residents whose information was involved, in accordance with Me. Rev. Stat. Tit. 10, §1348. A sample copy of the notification letter is enclosed. Madison Square Garden is offering all notified individuals one year of complimentary credit monitoring and identity protection services. They have also established a dedicated, toll-free call center to answer questions that individuals may have.

Madison Square Garden confirmed that their vendor successfully implemented measures recommended by Oracle for the application to prevent a recurrence.

The Madison Square Garden Family of Companies*
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024

37801
[redacted]

February 23, 2026

Dear [redacted],

The Madison Square Garden Family of Companies* is writing to notify you of a data security incident that involved your information. This letter explains the incident, measures we have taken, and steps you can consider taking.

What Happened? The Oracle eBusiness Suite, hosted and managed for us by a vendor, is used for certain workforce and financial operations. Oracle notified its customers that a previously undisclosed condition in the application had been exploited by an unauthorized person to gain access to data from the application. There are reports that this occurred at over 100 companies. Our vendor began an investigation, and a forensic firm was also engaged. The investigation determined in late November 2025 that an unauthorized person gained access to some data from the application in August 2025.

What Information Was Involved? We reviewed the files, which were part of business records related to hiring or payments made to individuals, and in December 2025, determined that a file containing your name and Social Security number was involved.

What We Are Doing. We confirmed that our vendor successfully implemented measures recommended by Oracle for the application to prevent a recurrence. We also notified law enforcement.

What You Can Do. We have arranged for you to receive complimentary one-year credit monitoring, credit report, and credit score services. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. For more information on Cyberscout, including instructions on how to activate your complimentary membership, as well as some additional steps you can take in response to this incident, please see the pages that follow this letter.

We understand the importance of data protection, and regret that this incident occurred. If you have any questions about this incident, our dedicated assistance line is available Monday through Friday, 8:00 a.m. to 8:00 p.m., Eastern Time at 844-784-8179.

Sincerely,

The Madison Square Garden Family of Companies*

*The Madison Square Garden Family of Companies includes Madison Square Garden Sports Corp., Madison Square Garden Entertainment Corp., and Sphere Entertainment Co.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services: [redacted]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com/get-credit-report, 1-833-799-5355

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

Fraud Alerts and Credit or Security Freezes:

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com/credit-freeze
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

The Madison Square Garden Family of Companies may be contacted by mail at 2 Pennsylvania Plaza, New York, NY 10121 or by telephone at (212)-465-6000.

Additional information for residents of the following states:

District of Columbia: You may contact and obtain information from your attorney general at: Office of the Attorney General for the District of Columbia, 400 6th Street NW, Washington, DC 20001, 1-202-727-3400, www.oag.dc.gov

Maryland: You may contact and obtain information from your state attorney general at: *Maryland Attorney General's Office*, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, www.marylandattorneygeneral.gov/

New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection,* One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, http://www.dos.ny.gov/consumerprotection; and *New York State Office of the Attorney General,* The Capitol, Albany, NY 12224-0341, 1-800-771-7755, https://ag.ny.gov

North Carolina: You may contact and obtain information from your state attorney general at: *North Carolina Attorney General's Office*, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, www.ncdoj.gov

Rhode Island: This incident involves 28 individuals in Rhode Island. Under Rhode Island law, you have the right to file and obtain a copy of a police report. You also have the right to request a security freeze, as described above. You may contact and obtain information from your state attorney general at: *Rhode Island Attorney General's Office*, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov

West Virginia: You have the right to ask that nationwide consumer reporting agencies place "fraud alerts" in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.