

APPENDIX

Quorum Federal Credit Union (“Quorum”) is headquartered at 2500 Westchester Avenue, Suite 411, Purchase, NY 10577.

Quorum was recently notified of a widely publicized vulnerability in the MOVEit file transfer protocol (“FTP”) tool that it utilizes. Upon learning of the vulnerability, Quorum immediately took the actions recommended by Progress Software, the owner of MOVEit to resolve the issue. Quorum immediately engaged a cybersecurity firm to assist with an investigation. The investigation found evidence of unauthorized access to files containing personal information between May 28, 2023, and May 31, 2023. Quorum conducted a thorough review of the files involved, and on June 20, 2023, Quorum determined that one or more of the files contained the personal information of 23 Maine residents, including their names and one of more of the following: (1) financial account number (2) Social Security number (3) driver's license number.

On July 17, 2023, Quorum mailed notification letters to the Maine residents whose information is involved pursuant to Me. Rev. Stat. Tit. 10, §1348. The letter was sent via United States Postal Service First-Class mail, and a copy is enclosed. Quorum is offering the Maine residents a complimentary, one-year membership to credit monitoring and identity theft protection services. Quorum has also established a dedicated call center where all individuals may obtain more information regarding the incident.

Quorum is committed to protecting personal information. It will use the findings from the investigation to look for additional opportunities to further strengthen its cybersecurity and implement additional safeguards and security measures to do so.