# Exhibit 1

By providing this notice, Engelman Berger, P.C. ("Engelman Berger") does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

### Nature of the Data Event

On or about October 15, 2020, Engelman Berger determined that personal information of Maine residents was contained in an employee's mailbox that may have been accessed by an unknown, unauthorized third party in early January 2020. Upon discovery, Engelman Berger promptly took steps to terminate any unauthorized access and engaged independent forensic consultants to investigate the scope of the incident. The investigation was comprehensive and took time to determine the scope of the incident and the type of information that was impacted. During the investigation, Engelman Berger discovered that an unknown, unauthorized individual accessed two employee mailboxes that contained personal information of one (1) Maine resident.

The information that could have been subject to unauthorized access includes name and Social Security number.

### Notice to Maine Resident

On or about November 30, 2020, Engelman Berger provided written notice of this incident to all affected individuals, which includes one (1) Maine resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

## **Other Steps Taken and To Be Taken**

Upon discovering the event, Engelman Berger moved quickly to investigate and respond to the incident, assess the security of Engelman Berger systems, and notify potentially affected individuals. Engelman Berger is also working to implement additional safeguards, including changing email access procedures, and training to its employees. Engelman Berger is providing access to credit monitoring services for one (1) year, through IDX, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Engelman Berger is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Engelman Berger is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

# Exhibit A



Enrollment Code: «Code»

November 30, 2020

«FirstName» «MiddleName» «LastName» «Address1» «Address2» «City», «State» «Zip»

Dear «FirstName» «LastName»,

Engelman Berger, PC is writing to inform you of an incident that may affect the security of some of your personal information. This letter contains information about the incident, our response and steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is necessary to do so.

What Happened? On or about October 15, 2020, we determined that your personal information was contained in an employee's mailbox that may have been accessed by an unknown, unauthorized third party in early January 2020. Upon discovery, Engelman Berger promptly took steps to terminate any unauthorized access and engaged independent forensic consultants to investigate the scope of the incident. The investigation was comprehensive and took time to determine the scope of the incident and the type of information that was impacted. During the investigation, Engelman Berger discovered that an unknown, unauthorized individual accessed two employee mailboxes and that your information was contained within at least one of those mailboxes. The investigation found no evidence that your information was the intended target of this incident, nor have we found any evidence that your information has been misused.

What Information Was Involved? Although we have discovered no evidence to suggest that your information is being misused, we determined one of the mailboxes contained information relating to you, including your «PII». Out of an abundance of caution, we are notifying you of this event and offering you resources to help you protect your information.

What Are We Doing? We take this matter, and the security of information stored within our environment, very seriously. Out of an abundance of caution, we have reset old passwords and changed email access procedures. As part of our ongoing commitment to the security of personal information in our care, we conducted a review of our policies and procedures and sought to ensure we have sufficient technology and security measures in place to prevent a similar incident from occurring in the future. We are also using the findings of the third-party investigation to strengthen our environment.

As an added precaution, we are offering, <u>at no cost to you</u>, identity theft protection services through ID Experts<sup>®</sup>, the data breach and recovery services expert. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.



**What Can You Do?** We encourage you to review the enclosed *Steps You Can Take to Help Protect Your Information* for additional steps you may take an information on what you can do to better protect against the possibility of identity theft and fraud, should you feel it appropriate to do so. You may also enroll to receive the free credit and identity monitoring services we are offering.

**For More Information.** We understand that you may have questions about the incident that are not addressed in this letter. If you have additional questions, please call Katie Bien at 602.222.4950. You may also write to us at 2800 N Central Avenue, Suite 1200, Phoenix, Arizona 85004.

Again, we sincerely regret any inconvenience or concern this event may cause you. Protecting your information is a top priority for Engelman Berger and we remain committed to safeguarding your personal information.

Sincerely,

Katie Bien Legal Administrator Engelman Berger, PC



## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

#### **Enroll in Credit and Identity Monitoring**

We are offering identity theft protection services through ID Experts<sup>®</sup> to provide you with MyIDCare<sup>™</sup>. MyIDCare services include twelve (12) months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised. To receive credit monitoring services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling 1-800-939-4170 or going to https://app.myidcare.com/account-creation/protect and using the Enrollment Code found at the top of this letter. MyIDCare experts are available Monday through Friday from 5 am - 5 pm Pacific Time. Please note the deadline to enroll is February 25, 2021.

#### **Monitor Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian	TransUnion	Equifax
P.O. Box 9554	P.O. Box 160	P.O. Box 105788
Allen, TX 75013	Woodlyn, PA 19094	Atlanta, GA 30348-5788
1-888-397-3742	1-888-909-8872	1-800-685-1111
www.experian.com/freeze/center.html	www.transunion.com/credit-	www.equifax.com/personal/credit-
	freeze	report-services



In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian	TransUnion	Equifax
P.O. Box 9554	P.O. Box 2000	P.O. Box 105069
Allen, TX 75013	Chester, PA 19016	Atlanta, GA 30348
1-888-397-3742	1-800-680-7289	1-888-766-0008
www.experian.com/fraud/center.	www.transunion.com/fraud-victim-	www.equifax.com/personal/
<u>html</u>	resource/place-fraud-alert	credit-report-services

### **Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, security freezes and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, <u>www.identitytheft.gov</u>, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

*For Maryland residents*, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, 1-410-528-8662, <u>www.oag.state.md.us</u>.



**For New Mexico residents**, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting <u>www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf</u>, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

**For North Carolina residents**, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6000, <u>www.ncdoj.gov</u>. You can obtain information from the Attorney General or the Federal Trade Commission about preventing identity theft.

*For New York residents,* the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <u>https://ag.ny.gov/</u>.