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October 23, 2023

Office of the Attorney General
6 State House Station
Augusta, ME 04333

Re: Notice Pursuant to *Title 10, Me. Rev. Stat., Ch. 210-B § 1346*

To Whom It May Concern,

Pursuant to *Title 10, Maine Revised Statutes Chapter 210-B section 1346*, we write on behalf of Bank of Canton, a regional bank that offers financial services primarily to Massachusetts residents, to notify you of a data security matter arising from the MOVEit vulnerability, which in this case impacted one of Bank of Canton's service providers, a publicly traded company which serves thousands of businesses in the financial industry. We believe this matter has impacted approximately thirty-one (**31**) Maine residents. Bank of Canton is located at 490 Turnpike St. Canton, MA 02021.

In late May 2023, Progress Software discovered a previously unknown critical vulnerability affecting its MOVEit Managed File Transfer application. MOVEit is a widely used software that allows for the transfer of files and data among businesses. As you are likely aware, many companies have been impacted by the MOVEit vulnerability, including Bank of Canton's provider. On or around August 3, 2023, Bank of Canton's provider informed the bank that certain data that the provider stored on behalf of Bank of Canton was potentially obtained as a result of the MOVEit vulnerability. In response, Bank of Canton promptly launched an investigation and requested additional information from the provider to assess the impact to its customers. On or around August 10, 2023, the provider informed Bank of Canton that the personal information of certain Bank of Canton customers was impacted in this security event but advised that its investigation was ongoing and that it would provide additional relevant details as they arose. Bank of Canton determined on September 22, 2023 that it had reasonably sufficient information to accurately identify affected individuals and, on or around October 10, 2023, that it had reasonably sufficient information to accurately notify those individuals.

The types of personal information that may have been impacted during this incident includes: first and last names, financial account numbers and Social Security numbers. This information was stored in an unstructured, technical format which could only be identified if successfully parsed and digested. While public reports indicate that the threat actor group credited with the MOVEit malicious activity leaks stolen data on the dark web, at this time, we have no evidence that the personal information of the impacted residents has been misused as a result of this incident. Notification of this matter was mailed to the impacted residents on or around October 20, 2023.

Bank of Canton takes the protection of customer information seriously. Bank of Canton continues to monitor the accounts of impacted customers for indications of unusual activity. The provider has advised Bank of Canton that it has addressed all technical vulnerabilities and remediated this event in accordance with guidance from Progress Software. Bank of Canton's provider is also offering two years of identity protection services, at no cost, to affected customers through Kroll.



Office of the Attorney General
Page 2

Should you have any questions about this matter, please do not hesitate to contact me directly, by phone or email. Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink that reads 'Kaylee Cox Bankston'.

Kaylee Cox Bankston