



Richard W. Goldberg  
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April 20, 2023

**Via Online Form**

Attorney General Aaron Frey  
Office of the Attorney General  
Consumer Protection Division  
Security Breach Notification  
111 Sewall Street, 6th Floor  
Augusta, ME 04330

Email: [breach.security@maine.gov](mailto:breach.security@maine.gov)

Re: Notice of Data Security Incident

Dear Attorney General Frey:

Constangy, Brooks, Smith & Prophete, LLP (“Constangy”) represents Taro Pharmaceuticals U.S.A., Inc. (“Taro”) in connection with a recent Information Technology (“IT”) security incident described in greater detail below.

**1. Nature of the IT security incident.**

Taro experienced an IT security incident in early March. As soon as the company discovered the incident, it promptly took steps to contain and remediate its impact, including employing containment protocols to mitigate the threat and additional measures to ensure the integrity of its IT systems infrastructure and data, as well as the retention of cyber security experts and the use of enhanced security measures.

The company believes that the incident’s effect on its IT systems includes a breach of certain file systems and the theft of certain company data and personal data. While Taro does not yet know whether the information of its former and current employees was involved in the incident, and it has no evidence that anyone’s data has been misused, out of an abundance of caution, it provided notification and complimentary credit monitoring to former and current employees.

The information potentially impacted in connection with this incident may include names and the identifying information that employees provided to Taro, such as Social Security numbers, passports, and state identification or driver’s license numbers.

**2. Number of Maine residents affected.**

Taro notified one (1) Maine resident of this incident via first class U.S. mail on April 19, 2023. A sample copy of the notification letter is included with this correspondence.

### **3. Steps taken relating to the incident.**

As soon as Taro discovered this IT security incident, it launched an investigation to determine what happened and the scope of personal information potentially impacted. In addition, Taro implemented measures to enhance the security of its environment in an effort to minimize the risk of a similar incident occurring in the future.

Taro has established a toll-free call center through TransUnion, a leader in risk mitigation and response, to answer any questions about the incident and address related concerns. The call center is available at 1-833-570-3007 from 8:00 A.M. to 8:00 P.M. EST on Monday through Friday.

In addition, while Taro is not aware of the misuse of any information as a result of this incident, out of an abundance of caution, Taro is also providing complimentary credit and identity protection services to notified individuals. Taro provided all benefit-eligible current employees with credit monitoring and identity protection services for a period from March 2023 to December 2024 through IDShield. Former employees and non-benefit-eligible current employees were also offered complimentary credit and identity protection services provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services, for a period of twenty-four (24) months.

Taro also notified federal law enforcement and will assist their attempts to hold the perpetrators accountable.

### **4. Contact information.**

Taro remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please do not hesitate to contact me.

Respectfully,

A handwritten signature in cursive script that reads "Richard W. Goldberg".

Richard W. Goldberg  
CONSTANGY, BROOKS, SMITH & PROPHETE LLP

Enclosure: Sample Notification Letter