

Amidon & Petersen Financials LLC Registered Investment Advisor Financial Coaching & Portfolio Management Supplemental Notice of Data Breach PO Box 63 Niverville, NY 12130 Tel: (518) 852-3815 Fax: (775) 766-4407

Supplemental Notification of Data Breach

[Consumer Name] [Consumer Address]

[Date]

Dear [Consumer Name]:

Even though we've already communicated about this, by phone or email, you are receiving this letter to meet the legal requirement that it be delivered via US Postal Service and to give you additional information.

The privacy and security of the personal information we maintain is of the utmost importance to Amidon & Petersen Financials LLC ("A&P"). This letter is a follow-up and a supplement to a previous communication you received from us concerning the security breach of our email network and cloud server. After further investigation, we wanted to provide an update and more information about the incident and the data involved, what we are doing to protect your data moving forward, and what you can do to protect your information. Since the previous communication, there has been no evidence of misuse of your information.

What Happened?

On or around October 14, 2021, we became aware of a security incident related to a phishing attack of our email network and cloud server, possibly affecting personal data of some of our clients, former clients, and other interested parties. We learned of the incident when we were notified of fraudulent activity by one of our financial partners.

What Information Was Involved?

Upon further investigation, we determined that the impacted data may have contained some of your personal information such as [information customized to consumer's breached information].

What Are We Doing?

Upon learning of the issue, we commenced an investigation. We immediately reached out to all our companies and custodians who handle client accounts to inform them of the incident and to ensure proper security protocols were followed. We also immediately began working with experienced cybersecurity professionals to contain and suspend the intrusion and to work diligently to retrieve and restore access and security to A&P's data.

We are continuing to work closely with outside cybersecurity professionals to ensure that your personal information will be protected. We have implemented several changes that are designed to protect our data, including your personal information, from any subsequent incidents including updated security measures and authentications.

What You Can Do.

To protect you from any potential misuse of your information, and to demonstrate our commitment to the protection of your personal information, we are offering identity theft protection services. As stated in our email at the end of October, we are offering to purchase Defender Choice protection through LifeLock for a one-year period, which includes credit monitoring.

Although there is no evidence that your information has been misused, as we shared in our email notification on or about October 23rd, you can take advantage of this offer by purchasing a **monthly LifeLock Standard** subscription. After you subscribe, your account will be moved to our block subscription, and you will be reimbursed by LifeLock, but only if you notify us of that subscription. To subscribe, please go to <u>https://www.lifelock.com/</u> or call 800-416-0599. If you subscribe, please notify us via email within **30 days** of receiving this letter at <u>Doug@APFinancials.com</u> with **"LifeLock"** in the **subject line**, and include a copy of your LifeLock confirmation email, which should include your contract number. We encourage you to contact LifeLock with any questions. Representatives are available 24 hours a day, seven days a week.

For More Information.

This letter includes a supplement: "Other Important Information", that reiterates the other precautionary measures which were shared with you in October. These will help you protect your personal information, including placing a fraud alert and/or security freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing any account statements for fraudulent or irregular activity on a regular basis.

We sincerely apologize and regret any inconvenience this incident may have caused you. We are committed to providing quality services, including protecting your personal information, and we want to assure you that we have policies and procedures to protect your privacy.

If you have any further questions regarding this incident, please call me at (518) 852-3815.

Sincerely,

Thur

Douglas S. Petersen

- OTHER IMPORTANT INFORMATION -

1. <u>Obtain a Police Report</u>

You have a right to obtain a police report concerning the data incident. To do so, please call your local police station.

2. <u>Identity Theft Protection Services</u>.

- <u>Website and Subscription</u>. Go to <u>https://www.lifelock.com/</u> or call 800-416-0599 and follow the instructions to purchase a subscription.
- <u>Telephone</u>. Contact LifeLock at 1-800-543-3562 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your identity.
- Please notify A&P via email within 30 days of receiving this letter at Doug@APFinancials.com with "LifeLock" in the subject line if you subscribe or plan to subscribe, and include your name, address, and contract number that was provided to LifeLock in the body of the email.

3. <u>Placing a Fraud Alert on Your Credit File</u>.

Whether or not you choose to use the complimentary 12-month credit monitoring services, we recommend that you place an initial 1-year "fraud alert" on your credit files, at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

Equifax	Experian	TransUnion LLC
P.O. Box 105069	P.O. Box 2002	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
www.equifax.com	www.experian.com	www.transunion.com
1-800-525-6285	1-888-397-3742	1-800-680-7289

4. Placing a Security Freeze on Your Credit File.

If you are very concerned about becoming a victim of fraud or identity theft, you may request a "security freeze" be placed on your credit file, *at no charge*. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by sending a request in writing or by mail, to <u>all three</u> nationwide credit reporting companies. To find out more about how to place a security freeze, you can use the following contact information:

Equifax Security Freeze	Experian Security Freeze	TransUnion Security Freeze
P.O. Box 105788	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
https://www.freeze.equifax.com	http://experian.com/freeze	http://www.transunion.com/securityfreeze
1-800-685-1111	1-888-397-3742	1-888-909-8872

In order to place the security freeze, you'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit monitoring company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

If you do place a security freeze *prior* to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

5. <u>Obtaining a Free Credit Report</u>.

Under federal law, you are entitled to one free credit report every 12 months from each of the above three major nationwide credit reporting companies. Call **1-877-322-8228** or request your free credit reports online at **www.annualcreditreport.com**. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

6. <u>Additional Helpful Resources</u>.

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at <u>www.ftc.gov/idtheft</u>, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

If this notice letter states that your financial account information and/or credit or debit card information was impacted, we recommend that you contact your financial institution(s) to inquire about steps to take to protect your account(s), including whether you should close your account(s) or obtain a new account number(s).

New York Residents: You may obtain information about preventing identity theft from the New York Attorney General's Office: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; <u>https://ag.ny.gov/consumer-frauds-bureau/identity-theft;</u> Telephone: 800-771-775 (TDD/TYY Support: 800-788-9898); Medicare Fraud Control Unit Direct Line: 212-417-5397.

North Carolina Residents: You may obtain information about preventing identity theft from the North Carolina Attorney General's Office: Office of the Attorney General, North Carolina Department of Justice, 114 W Edenton Street Raleigh, NC 27603; <u>https://ncdoj.gov/protecting-consumers/identity-theft/</u>; Telephone: 919-716-6400; Consumer Protection Line: 919-716-6000.

Maryland Residents: You may obtain information about preventing identify theft from the Maryland Attorney General's Office: Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202; www.oag.state.md.us/Consumer; Telephone: 1-888-743-0023.

South Carolina Residents: You may obtain information about preventing identity theft from the South Carolina Attorney General's Office: 1000 Assembly Street, Room 519, Columbia, SC 29201; https://www.consumer.sc.gov/identity-theft-unit; Telephone: Identity Theft Unit (803) 734-4200; Medicaid Provider Fraud: (803) 734-3660 or call toll-free: 1-888-662-4328

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <u>www.consumer.gov/idtheft</u>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.