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September 24, 2021

**VIA ONLINE PORTAL**

Attorney General Aaron Frey  
Office of the Attorney General  
Consumer Protection Division  
Security Breach Notification  
111 Sewall Street, 6th Floor  
Augusta, ME 04330

**Re: Notification of Data Security Incident**

Dear Attorney General Frey:

We represent Haverlock, Estey, & Curran LLC ("HEC") with respect to a recent data security incident described in greater detail below. HEC is taking steps to prevent similar incidents from occurring in the future.

**1. Nature of the security incident.**

On August 5, 2021, HEC learned of unusual activity affecting certain QuickBooks Online accounts. Upon learning of this activity, HEC immediately took steps to secure its digital environment and launched an investigation. HEC engaged a leading, independent forensics firm to determine what happened and whether sensitive information was accessed or acquired without authorization as a result. This investigation determined that an unknown actor may have gained access to and obtained data from certain QuickBooks Online accounts without authorization. On August 26, 2021, the investigation determined that personal information of some Maine residents may have been affected.

**2. Number of Maine residents affected.**

HEC notified thirty (30) residents of Maine of this data security incident via first class U.S. mail on September 24, 2021. A sample copy of the notification letter sent to the affected individuals is included with this correspondence.

**3. Steps taken relating to the incident.**

HEC has implemented additional security features within its environment in an effort to prevent similar incidents from occurring in the future. In addition, although HEC is not aware of any misuse

of personal information, HEC has offered the affected individuals 12 months of credit monitoring and identity remediation services through Kroll.

**4. Contact information.**

HEC remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please do not hesitate to contact me at (972) 942-5696 or by e-mail at [Laura.Funk@lewisbrisbois.com](mailto:Laura.Funk@lewisbrisbois.com). Please let me know if you have any questions.

Respectfully,

A handwritten signature in cursive script that reads "Laura K Funk".

Laura K. Funk of  
LEWIS BRISBOIS BISGAARD & SMITH LLP

Attachment: Consumer Notification Letter Template