



www.LincolnFinancial.com

November 16, 2023

[Name] [Street Address] [City, State & Zip]

RE: Disclosure of information

Dear [Name]

Lincoln recently discovered that on October 26, 2023, your Direct Deposit Authorization form was inadvertently emailed to an individual with whom you have no association. The form included your name, Social Security number, address, and bank account information. We take seriously our obligation to protect information. Therefore, we have notified our Corporate Privacy Office and are taking steps to address this situation and prevent a similar occurrence in the future.

While we have absolutely no indication of any improper use of your information, we will provide you with a complimentary one-year membership in the Experian® IdentityWorksSM credit monitoring service to help you detect any possible misuse of your data. Please see the attached information to assist you in enrolling in this service. Please note that your enrollment code will be valid for 60 days from the date of this letter. As always, we recommend that you remain vigilant and regularly review your account statements and credit reports.

We apologize for any inconvenience or concern that this incident may cause you. If you have questions or would like to discuss the contents of this letter, please call the Lincoln Customer Contact Center at 877-534-4636, Monday through Friday, from 8:00 a.m. to 6:00 p.m. Eastern.

Sincerely,

Jessica Staller AVP, Customer Care RPS Operations Retirement Plan Services

Enclosure