



November 30, 2023

Missouri Attorney General's Office
Supreme Court Building
207 W. High St.
P.O. Box 899
Jefferson City, MO 65102
Via: consumer.help@ago.mo.gov

RE: Notification of PBI Security Incident

Dear Attorney General Bailey:

Aetna Life Insurance Company (hereinafter "Aetna") is writing to supplement our initial notice regarding the security event involving Pension Benefits, LLC, dba PBI Research Services. In our initial notification, Aetna identified that 10,254 Missouri consumers were impacted. As the investigation continued, an additional 1,639 Missouri residents were identified, and notices were sent out to those individuals. The total number of Missouri residents impacted by this breach is 11,893.

If you need any additional information, or have any questions, please do not hesitate to contact me at: 609-313-2608 or Jeremy.Abidiwan-Lupo@cvshealth.com.

Thank you,

Jeremy Abidiwan-Lupo