

APPENDIX

Village Bank is located at 13319 Midlothian Turnpike, Midlothian, VA 23113.

Village Bank identified a data security incident and immediately took steps to secure its systems. A cybersecurity firm was engaged to conduct an investigation. The investigation found evidence of unauthorized access to an employee's email account on January 13, 2023. Village Bank reviewed the affected email account and, on March 17, 2023, determined that it contained emails or attachments with the name of one Maine resident including their Social Security number and account number.

On May 17, 2023, Village Bank is providing notice to the Maine resident whose personal information was potentially accessed by an unauthorized party, in accordance Me. Rev. Stat. Tit. 10, §1348.¹ A copy of a notification letter is enclosed. Village Bank is offering the individual a complimentary, one-year membership to credit monitoring and identity theft prevention services through Equifax. Village Bank has also established a dedicated, toll-free phone number where the individual may obtain more information regarding the incident. Village Bank also is enhancing its existing information security measures.

¹ This notice does not waive Village Bank's objection that Maine lacks personal jurisdiction over it regarding any claims related to this incident