

## **Appendix**

SBG conducted an investigation into a security incident that resulted in unauthorized access to its systems. Upon discovering the incident, SBG immediately took steps to secure its network and began an investigation with the assistance of a cybersecurity firm. The investigation determined that an unauthorized person accessed SBG's systems on April 28, 2022. SBG reviewed the information contained in those systems. On September 20, 2022, SBG determined the information contained the personal information of 25 Maine residents. The information may have included one or more of the following: name, address, date of birth, Social Security number, driver's license number, or name change information.

On October 7, 2022, SBG is providing notice to the Maine residents whose personal information was potentially accessed by an unauthorized party, in accordance with Me. Rev. Stat. Tit. 10, §1348.<sup>1</sup> SBG is offering eligible individuals a complimentary, one-year membership to credit monitoring and identity theft prevention services. SBG is encouraging the individual to remain vigilant by reviewing their accounts for unauthorized activity. SBG has also established a dedicated, toll-free phone number where individuals may obtain more information regarding the incident.

To reduce the risk of a similar incident in the future, SBG has implemented additional safeguards and technical security measures, including but not limited to the following: revised IT department policies, encrypted all user workstations utilizing Microsoft Bitlocker, expanded Multi-factor Authentication (MFA) to include ALL logins both locally and remote, upgraded firewalls, deployed endpoint detection and response software enterprise wide, and ongoing education for all users.

---

<sup>1</sup> This notice does not waive The State Bar of Georgia's objection that Maine lacks personal jurisdiction over it regarding any claims related to this incident.