

APPENDIX

On November 1, 2022, L. Knife identified encryption on its systems. L. Knife immediately initiated an investigation, implemented measures to help secure its network, and notified law enforcement. The investigation determined that an unauthorized actor accessed files on its computer systems between October 13, 2022 and October 19, 2022 and took certain files from L. Knife's network. L. Knife reviewed those files, and on December 8, 2022, determined that certain documents contained the personal information of 134 Maine residents, including the residents' names, Social Security numbers, and for certain Maine residents, financial account information (full account numbers and routing numbers).

Beginning today, December 30, 2022, L. Knife is providing written notice to the Maine residents by mailing a letter via United States Postal Service first-class mail. A sample copy of the notification letter is enclosed. L. Knife is offering the Maine residents a complimentary, two-year membership to identity theft protection services provided by Experian. L. Knife also established a dedicated phone number for notification recipients to call to obtain more information regarding the incident and notified the three major consumer reporting agencies.

To help prevent a similar incident from occurring, L. Knife has implemented additional measures to enhance the security of its network.