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VIA WEBSITE PORTAL & EMAIL

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
Breach.security@maine.gov

Re: Notification of Data Security Incident

Dear Attorney General Frey:

We represent Worldwide Facilities, L.L.C. ("Worldwide"), headquartered in Los Angeles, CA, in connection with a data security incident described in greater detail below. Worldwide takes the protection of all sensitive information within its possession very seriously and is taking steps to prevent similar incidents from occurring in the future.

1. Nature of the security incident.

On January 26, 2021, an unknown person attempted to interfere with the operations of the Worldwide computer system. The interference failed. Upon discovering this activity, Worldwide immediately began an investigation and took steps to further secure its entire network. Worldwide also engaged a leading forensic investigations firm to determine what happened and whether personal information had been accessed or acquired without authorization. While at this time we have no evidence that any information was misused, out of an abundance of caution we are providing credit monitoring and identity protection services for 24 months to our employee community. The potentially affected information includes names, addresses, dates of birth, driver's license numbers and Social Security numbers of certain current and former employees, and employee dependents. The investigation determined current address information for the affected individuals, in order to effectuate written notification of the incident. This investigation identified one (1) Maine resident within the affected population.

2. Number of Maine residents affected.

Worldwide issued notification letters to one (1) Maine resident regarding this data security incident via first-class U.S. mail on February 19, 2021. A sample copy of the notification letter is attached hereto.

3. Steps taken relating to the incident.

Worldwide has taken steps in response to this incident to prevent similar incidents from occurring in the future. Those steps have included working with leading cybersecurity experts to enhance the security of Worldwide's network, as well as reporting the incident to the Federal Bureau of Investigation. Worldwide is also offering the potentially affected individuals credit monitoring, identity protection services, and identity theft insurance for 24 months at no cost through Experian, to ensure their information is protected.

4. Contact information.

Worldwide remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (215) 977-4060 or via email at Richard.Goldberg@lewisbrisbois.com.

Regards,

/s/ Richard W. Goldberg

Richard W. Goldberg of
LEWIS BRISBOIS BISGAARD & SMITH LLP

RWG:JH

Enclosure(s): Consumer Notification Letter