

APPENDIX

Millenia experienced a data incident involving unauthorized access to an employee's email account. Millenia took steps to secure its email environment and began an investigation. An outside cybersecurity firm was engaged to assist. The investigation determined that an unauthorized individual accessed a Millenia employee's email account, but we were unable to determine the exact period of unauthorized access or which emails or attachments, if any, were viewed by the unauthorized party. Therefore, we conducted a thorough review of the entire contents of the account to determine the specific individuals whose information was contained within the emails and attachments. While Millenia has no evidence that any information was stolen or misused, the affected computer and email account may have contained personal information, including names, Social Security numbers, and financial account numbers.

On November 12, 2021, the investigation determined an unauthorized person accessed files and folders that contained personal information. Millenia then worked to identify the individuals whose information was accessed as a result of the incident, including one (1) Maine resident.

On February 7, 2022, Millenia started mailing notification letters to the Maine resident via U.S. mail in accordance with Me. Rev. Stat. Tit. 10, §1348.¹ A copy of the notification letter is enclosed. Millenia is providing a telephone number for potentially affected individuals to call with any questions they may have about the incident. Millenia is offering notified individuals complimentary one-year memberships to identity monitoring services.

To help prevent this type of incident from happening again, Millenia is implementing additional security safeguards and further enhancing its already existing security protocols.

¹ This report is not, and does not constitute, a waiver of Millenia's objection that Maine lacks personal jurisdiction over the company related to this matter.