RUDMAN • WINCHELL Return Mail Processing Center 4145 SW Watson Avenue, Suite 400 Beaverton, OR 97005

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April 5, 2024

Subject: Notice of Data Security Incident

Dear <<FirstName>> <<LastName>>,

The Rudman Winchell Law Firm ("Rudman Winchell") is writing to inform you of a data security incident that involved your personal information. Rudman Winchell is a law firm serving clients from its offices in Bangor and Ellsworth, Maine<<, ClientStatement>>. We take the privacy and security of all personal information within our possession very seriously. Therefore, we are writing to inform you about the incident and provide you with information about steps you can take to help protect your personal information.

What Happened? On February 3, 2023, Rudman Winchell learned of unusual activity involving certain systems in our network. Upon discovering this activity, we immediately took steps to secure our network and engaged an independent team of cybersecurity experts to assist with the investigation. This investigation revealed that an unauthorized actor gained access to our network, and that some personal information was acquired without authorization in connection with the incident. Based on the findings of the investigation, we undertook a comprehensive review to determine what information may have been impacted, the individuals to whom the information pertained, and the addresses for those individuals. This process was completed on March 7, 2024, following which we worked diligently to provide you this notice.

What Information Was Involved? The information affected may have included your << Data Elements>>.

What We Are Doing. As soon as we discovered the incident, we took the measures described above. We have also implemented additional safeguards to help ensure the security of our network environment and to reduce the risk of a similar incident occurring in the future. In addition, while we are unaware of any evidence that your personal information has been misused, we are also providing you with information on the following page about steps you can take to help protect your personal information.

What You Can Do. You can follow the recommendations included with this letter to help protect your personal information.

For More Information. Further information on protecting your information appears on the following page. If you have questions about this issue, please call the dedicated call center for this incident at 1-888-688-2042 Monday through Friday from 9:00 am to 9:00 pm Eastern Time (excluding holidays). Call center representatives are fully versed on this incident and can answer your questions.

Rudman Winchell takes the privacy and security of individual information very seriously. Please accept our sincere apologies for any worry or inconvenience this may have caused you.

Sincerely,

Timetter A. Pear

Timothy Pease, Managing Partner Rudman Winchell The Graham Building 84 Harlow Street Bangor, Maine 04402

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>http://www.annualcreditreport.com/</u>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105788	P.O. Box 9532	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-888-378-4329	1-800-831-5614	1-800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission 600 Pennsylvania Ave, NW Washington, DC 20580 <u>consumer.ftc.gov</u> 1-877-438-4338	Maryland Attorney General St. Paul Plaza 200 St. Paul Place Baltimore, MD 21202 <u>marylandattorneygeneral.gov</u> 1-888-743-0023	New York Attorney General Bureau of Internet and Technology Resources 28 Liberty Street New York, NY 10005 <u>ag.ny.gov</u> 1-212-416-8433 / 1-800-771-7755
North Carolina Attorney General 9001 Mail Service Center Raleigh, NC 27699 <u>ncdoj.gov</u> 1-877-566-7226	Rhode Island Attorney General 150 South Main Street Providence, RI 02903 <u>http://www.riag.ri.gov</u> <u>riag.ri.gov</u> 1-401-274-4400	Washington D.C. Attorney General 400 S 6th Street, NW Washington, DC 20001 <u>oag.dc.gov</u> 1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <u>https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf</u>.