

## **ME Appendix**

LendUS, LLC (“LendUS”) is located in Alamo, California. LendUS completed an investigation into unauthorized access to some LendUS employee email accounts. Upon first learning of the activity, LendUS immediately took steps to secure the email accounts and began an investigation with the assistance of a cybersecurity firm. The investigation determined that an unauthorized person accessed certain accounts at various times between February 2, 2021 and March 22, 2021. The investigation was not able to determine whether any emails or attachments in the accounts were accessed or downloaded by the unauthorized individual; however, LendUS was not able to rule out that possibility. Out of an abundance of caution, LendUS reviewed the emails and attachments that could have been accessed or downloaded. On December 21, 2021, LendUS determined that an email or attachment contained the names and Social Security numbers of three Maine residents.

On January 19, 2022, LendUS will begin mailing written notification letters to the Maine residents via First Class U.S. Mail pursuant to Me. Rev. Stat. Tit. 10, §1348. A sample copy of the notification letter is enclosed. LendUS is offering each of the Maine residents whose Social Security number was found in the emails and attachments a complimentary, one-year membership to credit monitoring, fraud consultation, and identity theft restoration services through Equifax. LendUS is recommending that the individuals remain vigilant to the possibility of fraud or identity theft by reviewing their account statements for unauthorized activity. LendUS has also established a dedicated call center that individuals may call with related questions.

To further protect information in its systems, LendUS has implemented additional safeguards and technical security measures, including a universal password reset and multi-factor authentication, to further enhance the security of its computer systems and is providing additional email security awareness training to employees.