

## Appendix

On September 9, 2022, ViewSonic identified a cybersecurity incident involving unauthorized access to a single ViewSonic employee's email account. Upon discovery, ViewSonic immediately launched an investigation and took steps to secure the email account. The investigation determined that an unauthorized party was able to access the employee's email account between August 16, 2022 and September 9, 2022. ViewSonic reviewed the emails and attachments contained in the employee's email account and on October 20, 2022, determined that they contained the name and Social Security number for one Maine resident.

On November 23, 2022, ViewSonic mailed notification to the Maine resident via U.S. First-Class mail in accordance with Me. Rev. Stat. Tit. 10, §1348.<sup>1</sup> A copy of the notification is enclosed. ViewSonic is offering notified residents complimentary memberships to credit monitoring and identity protection services through Experian. ViewSonic has also established a dedicated call center for individuals to call with questions about the incident.

To help prevent a similar incident from occurring in the future, ViewSonic is continuing to review and enhance our existing security protocols and practices, including implementation of additional electronic security features.

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<sup>1</sup> This report does not waive ViewSonic's objection that Maine lacks regulatory authority over it related to any claims that may arise from this incident.