# EXHIBIT 1

This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Aero Energy does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

#### Nature of the Data Event

On September 27, 2020, Aero Energy discovered that certain computer systems in its environment were inaccessible. Aero Energy immediately launched an investigation to determine the full nature and scope of the event. Through this investigation, Aero Energy determined that an unknown individual gained access to certain Aero Energy systems between September 26, 2020 and September 29, 2020.

Aero Energy performed a comprehensive review of the contents of the affected systems to determine what information was contained in the systems and to whom the information related. Aero Energy then conducted a manual review of internal records to determine the identities and contact information for potentially impacted individuals. Aero Energy recently confirmed address information for potentially affected individuals to provide notifications.

The information that could have been subject to unauthorized access includes name, address, and Social Security number.

#### Notice to Maine Resident

On or about March 19, 2021, Aero Energy provided written notice of this incident to affected individuals, which includes one (1) Maine resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

#### Other Steps Taken and To Be Taken

Upon discovering the event, Aero Energy moved quickly to investigate and respond to the incident, assess the security of Aero Energy systems, and notify potentially affected individuals. Aero Energy is also working to implement additional safeguards and training to its employees. Aero Energy is providing access to credit monitoring services for twelve (12) months, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals. These services will be provided through TransUnion for impacted adults and Equifax for minors.

Additionally, Aero Energy is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Aero Energy is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

# EXHIBIT A



Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336

#### <<MailID>>

<<Name 1>> <<Name 2>> <<Address 1>> <<Address 2>> <<Address 3>> <<Address 4>> <<Address 5>> <<City>><<State>><<Zip>> <<Country>>

March 19, 2021

Dear <</Name 1>>:

Mid-Atlantic Cooperative Solutions d/b/a Aero Energy ("Aero Energy") writes to inform you of a recent event that may affect the security of some of your information. This letter provides details of the incident, our response, and resources available to you to help protect your information, should you feel it is appropriate to do so.

**What Happened.** On September 27, 2020, Aero Energy discovered that certain computer systems in its environment were inaccessible. We immediately launched an investigation to determine the full nature and scope of the event. Through this investigation, Aero Energy determined that an unknown individual gained access to certain Aero Energy systems between September 26, 2020 and September 29, 2020.

We performed a comprehensive review of the contents of the affected systems to determine what information was contained in the systems and to whom the information related. We then conducted a manual review of our records to determine the identities and contact information for potentially impacted individuals. We recently confirmed address information for potentially affected individuals to provide this notification.

**What Information Was Involved.** We determined that the following types of information related to you may have been accessed and acquired by an unauthorized individual during this incident: name and <<data elements>>.

What We Are Doing. The confidentiality, privacy, and security of information in our care is one of our highest priorities. Upon discovering this incident, we immediately took steps to further secure our systems and conduct a thorough investigation. As part of our ongoing commitment to the security of information in our care, we are reviewing our existing policies and procedures to include additional safeguards. Although we do not have any indication of identity theft or fraud as a result of this incident, we are offering credit monitoring and identity theft protection services through TransUnion for twelve (12) months at no cost to you as an added precaution. We also notified state regulators, as required.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, review your account statements, monitor your credit reports for suspicious activity, and to report any suspicious activity immediately to your bank or financial institution. Additional information and resources are included in the enclosed "Steps You May Take To Help Protect Personal Information." You may also activate the complimentary credit monitoring services available to you. Instructions are attached to this letter.

**For More Information.** If you have additional questions, please contact our dedicated assistance line at 888-760-4869, Monday - Friday 6:00 a.m. – 8:00 p.m. PST; Saturday and Sunday 8:00 a.m. – 5:00 p.m. PST.

We sincerely regret any inconvenience or concern this incident may cause.

Sincerely,

Wes Warehime Chief Executive Officer Aero Energy

#### **Enroll in Credit Monitoring**

#### Activation Code: <<Activation Code>>

### Complimentary One-Year *my*TrueIdentity Credit Monitoring Service

As a safeguard, we have arranged for you to enroll, <u>at no cost to you</u>, in an online credit monitoring service (myTrueIdentity) for one year provided by TransUnion Interactive, a subsidiary of TransUnion,<sup>®</sup> one of the three nationwide credit reporting companies.

#### How to Enroll: You can sign up online vor via U.S. mail delivery

- To enroll in this service, go to the *my*TrueIdentity website at <u>www.MyTrueIdentity.com</u> and, in the space referenced as "Enter Activation Code," enter the 12-letter Activation Code <<Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.
- If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service, via U.S. mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the six-digit telephone passcode <<**Pass Code>>** and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and <<**Enrollment Deadline**>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

## ADDITIONAL DETAILS REGARDING YOUR 12-MONTH COMPLIMENTARY CREDIT MONITORING SERVICE:

- Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score.
- The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more.
- The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

#### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-	https://www.experian.com/help/	https://www.transunion.com/credit-
report-services/		help
1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

### **Additional Information**

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <u>www.identitytheft.gov</u>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us. Aero Energy is located at 230 Lincoln Way East, New Oxford, PA 17350.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <u>www.ncdoj.gov</u>.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov/.