



Kamran Salour
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March 1, 2024

VIA ONLINE FORM

Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330

Email: breach.security@maine.gov

Re: Notification of Data Security Incident

To Whom It May Concern:

Lewis Brisbois represents Sunway Hospitality LLC (“Sunway”) in connection with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maine data breach notification law.

1. Nature of the Security Incident

In September 2023, Sunway became aware of a potential data security incident impacting its email environment. Sunway immediately engaged a team of cybersecurity experts to investigate the incident and determine if any data was impacted. On or around January 19, 2024, the investigation confirmed that certain data was accessed without authorization. After a thorough review of the impacted data, on February 27, 2024, it was determined that personal information may have been impacted as a result of the incident.

2. Type of Information and Number of Maine Residents Affected

Sunway notified two (2) residents of Maine of this data security incident via first class U.S. mail on March 1, 2024. The information accessed and potentially acquired by the unauthorized actor responsible for this incident may have included name and Social Security number. A sample copy of the notification letter sent to these individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

Sunway is reevaluating its vendor relationships in an effort to prevent a similar incident from occurring in the future. Further, Sunway has offered all individuals whose information was involved twelve (12) months of complimentary services through TransUnion, which includes credit monitoring, dark web monitoring, a \$1 million identity fraud loss reimbursement policy, fully managed identity theft recovery services, and ninety (90) days access to a call center.

4. Contact Information

Sunway remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (714) 966-3184 or by email at Kamran.Salour@lewisbrisbois.com.

Regards,

A handwritten signature in black ink, appearing to read 'Kamran Salour', with a stylized 'S' and 'L'.

Kamran Salour of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl.: Sample Consumer Notification Letter