EXHIBIT 1

This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, KRZ does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

Nature of the Data Event

On March 16, 2022, KRZ experienced a data security event that impacted its computer systems and caused a temporary disruption to services. KRZ immediately worked to secure its systems and quickly commenced an investigation to confirm the nature and scope of the event. On April 12, 2022, the investigation determined that an unauthorized actor may have accessed and/or acquired some sensitive data during a period of unauthorized access to KRZ's computer systems between March 1, 2022 and March 16, 2022. A thorough and time-intensive review of the contents of the affected data was subsequently performed to determine whether it contained any sensitive information and identify affected individuals. The comprehensive review concluded on or around May 6, 2022.

The information that could have been subject to unauthorized access includes name, and Social Security number, driver's license number, state identification card number, and financial account number.

Notice to Maine Residents

On or about June 8, 2022, KRZ provided written notice of this event to approximately twelve (12) Maine residents. Written notice was provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the event, KRZ moved quickly to investigate and respond to the event, assess the security of KRZ systems, and identify potentially affected individuals. KRZ is also working to implement additional safeguards and training to its employees to avoid similar event in the future. KRZ is providing access to credit monitoring services for two (2) years, through Experian, to individuals whose personal information was potentially affected by this event, at no cost to these individuals.

Additionally, KRZ is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. KRZ is providing individuals with information on how to place a fraud alert and security freeze on their credit files, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. KRZ is providing written notice of this event to relevant regulators, as necessary.

EXHIBIT A



KELLY, REMMEL & ZIMMERMAN

Attorneys at Law

53 Exchange Street Portland, Me 04101 Tel: 207-775-1020

June 8, 2022

Re: Notice of Security Incident

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Dear

Kelly Remmel & Zimmerman ("KRZ") writes to inform you of a recent incident that may affect the privacy of some of your information. Although KRZ is unaware of any actual or attempted misuse of your information, KRZ is providing you notice of the incident, steps KRZ is taking in response, and resources available to help you better protect your information, should you feel it is appropriate to do so.

What Happened? On March 16, 2022, KRZ experienced a data security incident that impacted its computer systems and caused a temporary disruption to services. KRZ immediately worked to secure its systems and quickly commenced an investigation to confirm the nature and scope of the incident. On April 12, 2022, the investigation determined that an unauthorized actor may have accessed and/or acquired some sensitive data during a period of unauthorized access to KRZ's computer systems between March 1, 2022 and March 16, 2022. A thorough and time-intensive review of the contents of the affected data was subsequently performed to determine whether it contained any sensitive information and identify affected individuals. On May 6, 2022, the comprehensive review determined that your information was in the files that may have been accessed or acquired without authorization.

What Information Was Involved? As indicated above, KRZ is unaware of any actual misuse of your personal information. However, the information present in the files that may have been accessed and/or acquired as a result of the incident included your

What We Are Doing. KRZ treats its responsibility to safeguard information in its care as an utmost priority. As such, KRZ responded immediately to this incident and has worked diligently to provide you with an accurate and complete notice of the incident as soon as possible. As part of its ongoing commitment to the privacy and security of personal information in its care, KRZ is reviewing and updating existing policies and procedures relating to data protection and security. KRZ is also investigating additional security measures to mitigate any risk associated with this

incident and to better prevent future similar incidents. KRZ is providing notice of this incident to potentially impacted individuals and to regulators where required.

Out of an abundance of caution, KRZ is providing you with 12 months of complimentary access to credit monitoring and identity restoration services through Experian, as well as guidance on how to better protect your information, should you feel it is appropriate to do so. Although KRZ is covering the cost of these services, due to privacy restrictions, you will need to complete the activation process yourself.

What You Can Do. Although there is no evidence of any actual or attempted misuse of your information, KRZ encourages you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors over the next 12 to 24 months. Any suspicious activity should be reported to the appropriate financial institution or authorities. You can also find out more about how to safeguard your information in the enclosed *Steps You Can Take to Protect Personal Information*. There, you will find additional information about the complimentary credit monitoring services and how to enroll.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call our dedicated assistance line at: 207-775-1020, 9:00AM to 5:00PM. You may also write to us directly at: 53 Exchange Street, Portland, Me 04101.

Sincerely,

Jeanette Moran Administrator

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Complimentary Credit Monitoring

To help protect your identity, we are offering a complimentary 24-month membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you enroll by: September 3, 2022 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/3bcredit
- Provide your **activation code**:

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877.288.8057 by **September 3, 2022.** Be prepared to provide engagement number as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your 24-MONTH EXPERIAN IDENTITYWORKS Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**TM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before

extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

- 1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-		https://www.transunion.com/credit-
report-services/	https://www.experian.com/help/	help
1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <u>www.identitytheft.gov</u>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.