



10300 SW Greenburg Rd.  
Suite 570  
Portland, OR 97223

To Enroll, Please Call:  
1-800-939-4170

Or Visit:  
<https://app.idx.us/account-creation/protect>

Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

September 30, 2022

Subject: Notice of Data <<Variable Text 1: Breach or Security Incident>>

Dear <<First Name>> <<Last Name>>,

I am writing to inform you about a recent data security incident experienced by Lenax Construction Services, Inc. (“LENAX”) that may have affected your personal information. We take the privacy and security of all personal information within our possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

**What Happened?** On August 19, 2022, we experienced a network disruption, and we were unable to access certain systems within our digital environment. Upon further investigation, we detected that an unauthorized third party had conducted an encryption attack and attempted to download data from one of our servers. We took immediate steps to stop the download and secure our environment. We also engaged IT experts to determine what happened and to investigate the extent of unauthorized activity. On August 21, 2022, our investigation determined that a small amount of data may have been acquired by the unauthorized third-party. Although we have no reason to believe that any potentially affected information has been misused, out of abundance of caution, we are providing credit and identity monitoring for our employees, former employees, and their families at no cost to help reduce concerns you may have about the incident.

**What Information Was Involved?** The information that may have been potentially affected in connection with this incident may have included your name, date of birth, Social Security number, medical information, health insurance enrollment, retirement account, and direct deposit information.

**What Are We Doing?** As soon as we discovered the incident, we took the steps described above. We also implemented measures to enhance the security of our digital environment in an effort to minimize the risk of a similar incident occurring in the future.

To help relieve concerns and to help protect your information following this incident, LENAX has secured the services of IDX to provide credit monitoring and identity theft restoration services at no cost to you. IDX is a global leader in risk mitigation and response, and the IDX team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your services include <<12 / 24 >> months of credit<sup>1</sup> and dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you to resolve issues if your identity is compromised.

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<sup>1</sup> To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

**What You Can Do:** We strongly encourage you to enroll in the monitoring services we are offering through IDX. To enroll, please visit <https://app.idx.us/account-creation/protect> or call 1-800-939-4170 and provide the enrollment code listed at the top of this letter. Please note that the deadline to enroll is December 30, 2022.

**For More Information:** Review this letter carefully along with the “Steps You Can Take to Protect Your Personal Information” document enclosed. It describes additional ways you can help safeguard your information. *LENAX* also recommends that you review your credit report for unusual activity. If you see anything that you do not understand or that looks suspicious, you should contact the consumer reporting agencies for assistance using the contact information included with this letter.

If you have any questions or need assistance, please call our dedicated, toll-free line at 1-800-939-4170, Monday through Friday, between 8:00 am to 8:00 pm Central Time. Representatives are fully versed in this incident and available to answer your questions.

The security of your information is a top priority at *LENAX*, and we are committed to safeguarding your information. Please accept our sincere apologies and know that we take this matter very seriously and deeply regret any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "Yelena Zeetser". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Yelena Zeetser, President  
Lenax Construction Services, Inc.  
3700 Wilshire Blvd., Suite 560  
Los Angeles, CA 90010

## Steps You Can Take to Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

### **Equifax**

P.O. Box 105788  
Atlanta, GA 30348  
1-888-378-4329  
[www.equifax.com](http://www.equifax.com)

### **Experian**

P.O. Box 9532  
Allen, TX 75013  
1-800-831-5614  
[www.experian.com](http://www.experian.com)

### **TransUnion**

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

### **Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov)  
1-877-438-4338

### **Maryland Attorney General**

St. Paul Plaza  
200 St. Paul Place  
Baltimore, MD 21202  
[marylandattorneygeneral.gov](http://marylandattorneygeneral.gov)  
1-888-743-0023

### **New York Attorney General**

Bureau of Internet and Technology  
Resources  
28 Liberty Street  
New York, NY 10005  
[ag.ny.gov](http://ag.ny.gov)  
1-212-416-8433 / 1-800-771-7755

### **North Carolina Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

### **Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
<http://www.riag.ri.gov>  
[riag.ri.gov](http://riag.ri.gov)  
1-401-274-4400

### **Washington D.C. Attorney General**

400 S 6th Street, NW  
Washington, DC 20001  
[oag.dc.gov](http://oag.dc.gov)  
1-202-727-3400

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).