

Return to IDX  
P.O. Box 989728  
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<Enrollment Code>>

To Enroll, Scan the QR Code Below:



Or Visit:  
<https://response.idx.us/BurrAndForman>

January 9, 2024

**Subject: Notice of Data <<Breach/Security Incident>>**

Dear <<First Name>> <<Last Name>>:

I am writing to inform you of a data security incident that may have affected your personal and/or protected health information. Burr & Forman LLP ("Burr & Forman") provides legal services to Oceans Healthcare and received your information in connection with those services. At Burr & Forman we take the privacy and security of all information in our possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps you can take to help protect your information.

**What Happened?** On October 23, 2023, Burr & Forman became aware of anomalous activity on one of the laptops in its network. Burr & Forman activated its Incident Response Plan to initiate an investigation of the incident. Burr & Forman engaged cybersecurity experts to assist with the investigative process. The investigation indicates that an unauthorized actor gained access to certain documents and information on Burr & Forman's systems. On or about November 10, 2023, the investigation determined some of your personal and/or protected health information was contained within the potentially affected data. Since that time, we have been coordinating with Oceans Healthcare to provide notice to potentially impacted individuals, including you. The incident did not impact computer systems belonging to Oceans Healthcare.

**What Information Was Involved?** The information may have involved your name, Social Security number, medical coding information with dates and descriptions, and insurance information.

**What Are We Doing?** As soon as Burr & Forman discovered the incident, we took the steps described above. We also implemented measures to further enhance network security and minimize the risk of a similar incident occurring in the future. In addition, we notified the Federal Bureau of Investigation and will provide any cooperation necessary to hold the perpetrators accountable.

In addition, we are offering you complimentary credit monitoring and identity protection services through IDX, a leader in consumer identity protection. These services include twenty-four months of credit monitoring, a \$1,000,000 identity theft insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is affected.

**What Can You Do?** We recommend that you review and implement the guidance included with this letter about how to protect your information. We also encourage you to enroll in the complimentary services offered to you through IDX by contacting (888) 774-8132 or going to <https://response.idx.us/BurrAndForman> or scanning the QR image and using the enrollment code provided above. Please note the deadline to enroll is April 9, 2024.

**For More Information:** Further information about how to help protect your personal information appears on the following page. If you have questions or need assistance, please call (888) 774-8132 Monday through Friday from 8 am - 8 pm Central Time or go to <https://response.idx.us/BurrAndForman>. We take this matter very seriously. Please accept our sincere apologies for any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "Ed Christian". The signature is fluid and cursive, with the first name "Ed" and last name "Christian" clearly distinguishable.

Ed Christian  
Managing Partner

Burr & Forman LLP  
420 North 20th Street  
Suite 3400  
Birmingham, AL 35203

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov), and  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338

**Maryland Attorney General**

200 St. Paul Place  
Baltimore, MD 21202  
[oag.state.md.us](http://oag.state.md.us)  
1-888-743-0023

**New York Attorney General**

Bureau of Internet and Technology  
Resources  
28 Liberty Street  
New York, NY 10005  
1-212-416-8433

**North Carolina Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

**Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
<http://www.riag.ri.gov>  
1-401-274-4400

**Washington D.C. Attorney General**

441 4th Street, NW  
Washington, DC 20001  
[oag.dc.gov](http://oag.dc.gov)  
1-202-727-3400

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

