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January 10, 2024

**Via ONLINE SUBMISSION**

Attorney General Aaron Frey  
Maine Attorney General's Office  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333

Re: Notice of Data Security Incident

Dear Attorney General Frey:

Constangy, Brooks, Smith & Prophete, LLP represents Burr & Forman LLP ("Burr & Forman"), a law firm headquartered in Birmingham, Alabama, in connection with a recent data security incident described in greater detail below.

**1. What Happened**

On October 23, 2023, Burr & Forman became aware of anomalous activity on one of the laptops in its network. Burr & Forman activated its Incident Response Plan to initiate an investigation of the incident. Burr & Forman engaged cybersecurity experts to assist with the investigative process. The investigation indicates that an unauthorized actor gained access to and acquired certain documents and information from Burr & Forman's systems, including data belonging to Oceans Healthcare. On or about November 10, 2023, the investigation determined that some personal information was contained within the affected data belonging to Oceans Healthcare. Burr & Forman then worked to provide notice to impacted individuals as quickly as possible.

The information involved names, Social Security numbers, medical coding information with dates and descriptions, and insurance information.

**2. Number of Maine Residents Notified**

Starting on January 9, 2024, Burr & Forman began notifying 1 Maine residents of this data security incident via U.S. First-Class Mail. A sample copy of the notification letter sent to impacted individuals is included with this correspondence.

**3. Steps Taken Relating to the Incident**

As soon as Burr & Forman discovered the incident, Burr & Forman took the steps described above. Burr & Forman also engaged IDX to provide access to complimentary identity monitoring services to notified individuals. Those services include twenty-four months of credit monitoring, Web Watcher, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

#### **4. Contact Information**

Burr & Forman remains dedicated to protecting the information in its possession. If you have any questions or need additional information, please do not hesitate to contact me.

Best regards,

/s/ David McMillan

David McMillan  
CONSTANGY, BROOKS, SMITH & PROPHETE, LLP

Enclosure: Sample Notification Letter