

Appendix

Trussway Manufacturing (“Trussway”) determined on March 31, 2023, that certain devices in its network were encrypted with ransomware.¹ When it learned of the incident, Trussway immediately implemented its response protocols, took measures to contain the activity, and launched an investigation. A cybersecurity firm also was engaged. Trussway notified law enforcement and is supporting its investigation.

The evidence showed that between March 7, 2023 and April 1, 2023, an unauthorized actor viewed and obtained files stored on certain servers in Trussway’s network. Trussway conducted a careful review of the files and, on May 19, 2023, determined that one or more of the files contained the following data elements for one Maine resident: name, address, Social Security number, date of birth, and health insurance plan enrollment information. The files also may have contained the resident’s health insurance policy number, driver’s license number, passport number, other government-issued identification number, financial account information, and if the resident filed a claim for workers’ compensation or short-term disability, medical information relating to their claim.

Today, May 30, 2023, Trussway is mailing a notification letter via First Class mail to the involved Maine resident in accordance with Me. Rev. Stat. Tit. 10, §1348. A sample copy of the notification letter is enclosed. Trussway is offering the Maine resident a complimentary, one-year membership to credit monitoring and identity theft protection services. Trussway also has established a dedicated, toll-free call center that individuals can call to obtain more information regarding the incident.

To help prevent something like this from happening again, Trussway has taken and is taking steps to enhance its existing security measures, which will include the use of a new managed detection and response platform.

¹ This notice does not waive Trussway’s objection that Maine lacks personal jurisdiction over it regarding any claims relating to this incident.