



LEWIS BRISBOIS BISGAARD & SMITH LLP

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April 19, 2021

**VIA WESITE PORTAL & EMAIL**

Attorney General Aaron Frey  
Office of the Attorney General  
Consumer Protection Division  
Security Breach Notification  
111 Sewall Street, 6th Floor  
Augusta, ME 04330  
[breach.security@maine.gov](mailto:breach.security@maine.gov)

Re: Notification of Data Security Incident

Dear Attorney General Frey:

We represent Timber Creek, an FCS packaging Brand ("Timber Creek"), which is an industrial lumbar wholesaler and customer crating provider in Milwaukee, WI, in connection with a data security incident described in greater detail below. Timber Creek takes the protection of all sensitive information within its possession very seriously and is taking steps to prevent similar incidents from occurring in the future.

**1. Nature of the security incident.**

On September 13, 2020, Timber Creek discovered that some of its computer systems had been encrypted. Timber Creek immediately took steps to contain the incident and secure its network systems. To that end, Timber Creek engaged a digital forensics firm to investigate the cause and scope of the incident and determine if any information stored within our systems had been affected. The forensic investigation determined that an unauthorized individual may have had access to certain files on its network. Timber creek then conducted a detailed and comprehensive review of the impacted information which concluded on February 10, 2021. We immediately worked to obtain addresses for the impacted individuals which concluded on March 28, 2021. The potentially affected information includes names, Social Security numbers, driver's licenses and financial account information.

**2. Number of Maine residents affected.**

On April 15, 2021, Timber Creek issued notification letters to one (1) Maine resident regarding this data security incident via first-class U.S. mail. A sample copy of the notification letter is attached hereto.

**3. Steps taken relating to the incident.**

Upon learning of this incident, Timber Creek took the steps described above. Timber Creek also updated its internal procedures and has implemented additional safeguards to help prevent a similar incident from occurring in the future including but not limited to increasing its password complexity requirements.

Timber Creek is also offering the potentially affected individuals 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services at no cost through IDX, to ensure their information is protected.

**4. Contact information.**

Timber Creek remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (412) 567-5113 or via email at [Lauren.Godfrey@lewisbrisbois.com](mailto:Lauren.Godfrey@lewisbrisbois.com).

Very truly yours,

*Lauren Godfrey*

Lauren D. Godfrey, CIPP/US on behalf of  
LEWIS BRISBOIS BISGAARD & SMITH LLP

LDG  
Encl. Consumer Notification Letter