



P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Call: 1-833-940-2465 Or Visit: https://app.idx.us/account-creation/protect Enrollment Code: [XXXXXXXXXX]
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<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

June 30, 2022

Notice of Data Breach

Dear <<First Name>> <<Last Name>>:

On behalf of HP Hood LLC (“Hood” or “we”), an affiliate of New England Petroleum Limited Partnership (“New England Petroleum”), I am writing to inform you about a recent incident that involved certain personal information about you. Hood and New England Petroleum both take the security of personal information seriously, which is why we want to make you aware of this incident and the steps we are taking in response.

Hood recently learned that an unknown third party had gained access to our network. After we became aware of this access, we immediately launched an investigation and began working with external cybersecurity experts to determine the nature and scope of the incident, bring our systems back online and ensure the security of our systems. Through our investigation, we have determined that the unauthorized access began on March 2, 2022 and ended on March 12, 2022. A server containing New England Petroleum data was connected to the network during the period of unauthorized access.

WHAT INFORMATION WAS INVOLVED. We have determined that the personal information involved in this incident included your name and <<Final PI impacted>>.

WHAT WE ARE DOING. In addition to conducting a thorough investigation into the incident, we also promptly alerted federal law enforcement and we have engaged with them throughout our incident response process. We are also evaluating our security practices to assess whether we can take additional measures to enhance our security.

WHAT YOU CAN DO. Consistent with certain laws, we are providing you with the following information about general steps that you can take to protect against potential misuse of personal information.

Although we have seen no evidence to suggest that your personal information has been misused, as a precaution, we have arranged for you, at your option, to enroll in a complimentary two-year credit monitoring service. We have engaged IDX to provide you with its Identity Protection Services, which include, among other things, single-bureau credit monitoring, dark web monitoring, and identity recovery services. You have until September 30, 2022 to activate the free credit monitoring service by using the following activation code: <<enrollment code>>. This code is unique for your use and should not be shared. To enroll, go to <https://app.idx.us/account-creation/protect> or call 1-833-940-2465, Monday through Friday from 9 am - 9 pm Eastern Time.

FOR MORE INFORMATION. Please know that we regret any inconvenience or concern this incident may cause you. If you have any questions or concerns, please do not hesitate to contact us at 1-833-940-2465.

Sincerely,

A handwritten signature in black ink, appearing to read 'C F J', with a stylized flourish at the end.

Corey F. Jackson
Group VP, Human Resources

Steps you can take to protect against potential misuse of personal information

- **Always remain vigilant for incidents of fraud and identity theft, including by regularly reviewing your account statements and monitoring free credit reports.** If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission (“FTC”) or law enforcement, including your Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC’s Web site, at www.ftc.gov/idtheft/, or call the FTC, at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

- **Periodically obtain credit reports from each nationwide credit-reporting agency.** If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit-reporting agency delete that information from your credit report file. In addition, under the federal Fair Credit Reporting Act (“FCRA”), you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit-reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax
(800) 685-1111
P.O. Box 740241
Atlanta, GA 30374-0241
Equifax.com/personal/credit-report-services

Experian
(888) 397-3742
P.O. Box 9701
Allen, TX 75013
Experian.com/help

TransUnion
(888) 909-8872
Fraud Victim Assistance Division
P.O. Box 2000
Chester, PA 19022
TransUnion.com/credit-help

- **Review your rights under the FCRA.** For further information about your rights under the FCRA, please visit: http://files.consumerfinance.gov/f/201410_cfpb_summary_your-rights-under-fcra.pdf.
- **Obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes.** You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file.

In addition, you can contact the nationwide credit reporting agencies at the numbers listed above to place a security freeze to restrict access to your credit report. You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

State-specific information

IF YOU ARE A NEW YORK RESIDENT: You may obtain information about security breach response and identity theft prevention and protection from the FTC or from the following New York state agencies:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
<http://www.ftc.gov/idtheft/>

New York Attorney General
Consumer Frauds &
Protection Bureau
120 Broadway, 3rd Floor
New York, NY 10271
(800) 771-7755
www.ag.ny.gov

New York Department of State
Division of Consumer Protection
99 Washington Avenue
Suite 650
Albany, New York 12231
(800) 697-1220
www.dos.ny.gov