



<<Date (Format: Month Day, Year)>>

Parent or Guardian of

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country >>

Re: Important Notice Regarding Potential Disclosure of Personal Information

Dear Parent or Guardian of <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>:

Lydall, Inc. is contacting you about a security incident involving potential disclosure of your child's personal information. As described below, we experienced a ransomware attack that resulted in the potential acquisition of your child's personal information that was contained in our Human Resources files. As a result, Lydall is notifying you of this incident and providing you with tools to help you protect your child against potential identity theft. If other members of your household or other dependents were affected by this incident, they will receive separate letters.

### What Happened

On March 24, 2021 Lydall discovered an attempted ransomware attack on certain of our systems. Lydall immediately terminated the attack and began to investigate, and engaged an outside law firm and outside forensics investigators to determine the scope and nature of the attack, and the extent to which the security of personal and corporate information may have been compromised. <<b2b\_text\_3(RIStatement)>>

Based on the forensic investigation, Lydall learned that the compromised information included personal information of our employees and former employees. The investigation recently determined that the compromised information also included certain information of their spouses and dependents. To date, the forensic investigation could not conclude definitely whether the information was actually acquired by the attacker, and we have found no indication that any of the compromised information has been misused, or published or otherwise disclosed. Nevertheless, we are notifying you so that you can take steps to help protect your child's identity, as further described below.

### What Information Was Involved

Your child's personal information that was potentially exposed to unauthorized access or acquisition may have included your child's name, address, personal email address and telephone number, date of birth, Social Security number, certain health and medical information, health insurance information, and ethnicity (to the extent you provided it to Lydall). We have no indication that your child's personal information has been misused, but we wanted to make you aware of the incident, our efforts to safeguard your child's personal information, and resources you may use to help protect your child's identity.

### What We Are Doing

We took immediate steps upon the discovery of the attack to terminate the attack and prevent any further unauthorized access to personal information. We have also been in contact with legal counsel, and law enforcement and regulatory authorities.

To help protect your minor's identity, we are offering a complimentary two-year membership of Experian's® IdentityWorks<sup>SM</sup>. This product provides superior identity detection and resolution of identity theft. To activate this membership and start monitoring your minor's personal information please follow the steps below:

- Ensure that you **enroll by:** <<b2b\_text\_1(EnrollmentDeadline)>> (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/minorplus>
- Provide your **activation code:** <<Activation Code s\_n>>
- Provide your minor's information when prompted

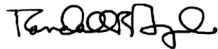
If you have questions about the product, need assistance with identity restoration for your minor, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057 by <<b2b\_text\_1(EnrollmentDeadline)>>. Be prepared to provide engagement number <<b2b\_text\_2(EngagementNumber)>> as proof of eligibility for the identity restoration services by Experian.

#### **What You Can Do**

As always, we recommend that you remain vigilant and review your and your dependent's account statements and credit reports regularly, and report any concerning transactions to your financial services provider. Please review the enclosed "Additional Resources" section included with this letter. This section describes additional steps you can take to help protect your child's identity, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your child's credit file. If you have questions, please call 1-855-608-2986, Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Time, excluding some U.S. holidays.

We sincerely apologize for any inconvenience or concern this situation may cause. Again, we want to reassure you that we have taken steps to improve the security of personal information entrusted to us.

Sincerely,



Randall Gonzales  
Executive Vice President & Chief Financial Officer

## Additional Information and U.S. State Notification Requirements

There are a number of steps you should consider to guard against identity theft.

**Review Your Account Statements and Credit Report:** It is recommended that you remain vigilant for incidents of fraud and identity theft by regularly reviewing your account statements and monitoring your credit reports. Report any fraudulent transactions to the creditor or credit reporting agency from whom you received the statement or report. You may obtain a free copy of your credit report from each credit reporting agency once every 12 months, whether or not you suspect any unauthorized activity on your account, by visiting <https://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form available at that website and mailing it to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You may also purchase a copy of your credit report at any time by contacting any one or more of the national credit reporting agencies listed below.

### **Equifax**

P.O. Box 740241  
Atlanta, Georgia 30374  
[www.equifax.com](http://www.equifax.com)  
1-800-685-1111 Credit Reports  
1-888-766-0008 Fraud Alert  
1-800-685-1111 Security Freeze

### **Experian**

P.O. Box 2002  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
1-888-397-3742 Credit Reports  
1-888-397-3742 Fraud Alert  
1-888-397-3742 Security Freeze

### **TransUnion (FVAD)**

P.O. Box 105281  
Atlanta, GA 30348-5281  
[www.transunion.com](http://www.transunion.com)  
1-800-888-4213 Credit Reports  
1-800-680-7289 Fraud Alert  
1-800-680-7289 Security Freeze

**Federal Trade Commission (FTC) and State Resources:** General guidance on protecting yourself from identify theft is available from the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Ave. NW, Washington D.C. 20580, by phone at 877-ID-THEFT (438-4338), and/or from the FTC website at <http://www.ftc.gov/bcp/edu/microsites/idtheft>. In many states, additional information is also available from your state's Attorney General's Office.

**Fraud Alerts and Security Freezes:** You may obtain information about fraud alerts and security freezes (also referred to as credit freezes), including how to place a fraud alert or security freeze, from the Federal Trade Commission or credit reporting agencies at the contact information provided above. However, be aware that a fraud alert or security freeze, may interfere with or delay legitimate requests for credit approval. You'll need to supply your name, address, date of birth, Social Security number and other personal information in order to place a security freeze on your credit.

### For residents of Massachusetts:

State law advises you that you have the right to obtain a police report. You also will not be charged for seeking a security freeze, as described above in this document.

### For residents of Rhode Island:

To contact the Rhode Island Attorney General; (401) 274-4400 or check <http://www.riag.ri.gov/home/ContactUs.php>

### For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

### For residents of Oregon:

State law advises you to report any suspected identity theft to law enforcement, as well as the FTC.

### For residents of Maryland and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorney General about steps you can take to avoid identity theft.

### **Maryland Office of the Attorney General**

Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
1-888-743-0023  
[www.oag.state.md.us](http://www.oag.state.md.us)

### **North Carolina Office of the Attorney General**

Consumer Protection Division  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
1-877-566-7226  
[www.ncdoj.com](http://www.ncdoj.com)

## ADDITIONAL DETAILS REGARDING THE TWO-YEAR EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks for your minor:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** Receive the same high-level of Identity Restoration support even after the Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your minor's information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 877-288-8057. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to your minor for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration). You will also find self-help tips and information about identity protection at this site.

\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.