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Theodore P. Augustinos

August 10, 2021

Office of the Maine Attorney General 111 Sewall St. Augusta, ME 04330

Re: Lydall, Inc.

Supplement to Notice dated April 23, 2021 pursuant to Me. Rev. Stat. Ann. tit. 10, § 1346

## Dear Attorney General Frey:

On behalf of our client Lydall, Inc., we hereby supplement the notice dated April 23, 2021 pursuant to Me. Rev. Stat. Ann. tit. 10, § 1346 of a security incident involving potential disclosure of the personal information of approximately 21 Maine residents. Based on Lydall's continued investigation into this incident, Lydall has determined that the incident affected additional individuals, including 18 Maine residents. Therefore, the personal information of a total of 39 Maine residents was affected by this incident. At this stage, Lydall's investigation into the incident is complete and Lydall does not expect additional affected individuals subsequent to this disclosure.

## What Happened

The facts of the incident were provided by the initial notice dated April 23, 2021. As indicated in the initial notice, the investigation into this incident was ongoing at that time. Upon completion of the investigation, including exhaustive review of the data exposed in the incident, Lydall identified that the personal information of additional individuals had been exposed. These additional individuals are former employees of Lydall and their dependents. Due to the nature and format of the potentially compromised information, Lydall expended significant internal and external resources in an exhaustive data mining effort to identify affected individuals. This effort identified a group of individuals who were notified in April 2021, and ultimately identified additional individuals, most of whom were notified on or about July 28, 2021, and the remainder of whom were notified on or about August 9, 2021.

To date, there is no indication that the information compromised in the ransomware attack has been published, further disclosed, or misused.

## What Information Was Involved

Based on Lydall's investigation, which is now complete, it appears that the personal information exposed in this incident included the types of information described in our initial notice: affected individuals' names, addresses, personal email addresses and telephone numbers, dates of birth, social security numbers, certain health and medical information, health insurance information, ethnicity (to the extent provided to Lydall by the affected individual), and direct deposit information (including financial account number).

## What Lydall is Doing

As described in the initial notice, immediately upon the discovery of the attack, Lydall took steps to terminate it and prevent any further unauthorized access. As required by Me. Rev. Stat. Ann. tit. 10, § 1348(1), Lydall provided notice of this incident by mail on or about April 26, 2021 to the affected individuals known at that time. A template for that notification letter was provided as an enclosure to our initial notice to your office. Having identified additional affected individuals, Lydall notified them of the incident by mailings on July 28, 2021 and on August 9, 2021. A template for the notification letter to these additional individuals is enclosed. The notification letter describes Lydall's offer of credit monitoring services for two years at no cost to the affected individuals, and provides additional guidance for affected individuals to protect themselves. Lydall is also reviewing and enhancing its safeguards to mitigate the risk of further or future compromises of personal information.

On behalf of Lydall, we are notifying state agencies as required in jurisdictions where additional affected individuals reside.

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Please do not hesitate to contact me with any questions related to this matter.

Sincerely,

Theodore P. Augustinos

**Enclosure**