

Supporting Document for Maine Security Breach Reporting Form

On October 1, 2023, Estes discovered that an unauthorized threat actor had gained access to a portion of the Company's IT network and deployed ransomware. In accordance with the standard recommendation of the FBI and financial regulators, Estes did not pay the ransom. Estes also immediately engaged its incident response team, including a world-class third-party forensics, cybersecurity and recovery firm, to support its investigation, defense and recovery from this incident. Unfortunately, the forensics investigation determined that the unauthorized threat actor accessed and extracted some data from the impacted system. The forensic investigator provided an initial report on November 7, 2023 revealing the personal information that may have been involved. Estes is not aware of any identity theft, fraud, or financial losses resulting from this incident.

A copy of the template form of the notification letter that was sent to the affected Maine residents on December 5, 2023, is included with this notice. As you will see, among other things, the letter (i) describes various steps that affected individuals can take to protect themselves, (ii) provides contact information for consumer reporting agencies and relevant governmental agencies, and (iii) provides information about enrolling in 12 months of credit monitoring services, which the Company is offering to the affected individuals at no cost.