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August 15, 2023

### **VIA WEB PORTAL**

Office of the Attorney General Consumer Protection Division Security Breach Notification 111 Sewall Street, 6<sup>th</sup> Floor Augusta, Maine 04330

Email: breach.security@maine.gov

Re: Notification of Data Security Incident

To Whom It May Concern:

Lewis Brisbois represents Community Action Partnership of Madera County ("CAPMC"), a public non-profit committed to improving the social well-being and economic capacity of low to moderate-income individuals and families located in Madera County, California, in conjunction with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maine data breach notification law.

#### 1. Nature of the Security Incident

In December 2022, CAPMC experienced a network disruption consistent with a ransomware attack. CAPMC immediately took steps to secure the network environment and engaged a cybersecurity firm to conduct an investigation. The investigation determined that an unknown actor gained access to the CAPMC network and impacted certain data maintained by CAPMC. CAPMC subsequently initiated a comprehensive review of the affected files to determine whether they contained personal information belonging to individuals. After a thorough investigation, in June 2023, CAPMC determined that certain personal information was involved in the incident and worked diligently to notify these individuals.

# 2. Type of Information and Number of Maine Residents Affected

CAPMC notified one (1) resident of Maine of this data security incident via first class U.S. mail on August 11, 2023. The information accessed and potentially acquired by the unauthorized actor responsible for this incident may have included name and Social Security number, driver's license

or state identification number, date of birth, or health insurance information. A sample copy of the notification letter sent to these individuals is included with this correspondence.

## 3. Steps Taken Relating to the Incident

CAPMC has implemented additional security features in an effort to prevent a similar incident from occurring in the future. Further, CAPMC has offered all individuals whose information was involved twelve (12) months of complimentary services through TransUnion, which includes credit monitoring, dark web monitoring, a \$1 million identity fraud loss reimbursement policy, fully-managed identity theft recovery services, and ninety (90) days access to a call center.

#### 4. Contact Information

CAPMC remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (714) 966-3184 or by email at <a href="mailto:Kamran.Salour@lewisbrisbois.com">Kamran.Salour@lewisbrisbois.com</a>.

Regards,

Kamran Salour of

LEWIS BRISBOIS BISGAARD & SMITH LLP

Enc.: Sample Consumer Notification Letter