

July 19, 2022

VIA ON-LINE SUBMISSION

Office of the Attorney General
6 State House Station
Augusta, ME 04333

Re: Notification of a Potential Breach of Security Involving Two (2) Maine Residents

To Whom it May Concern:

I am writing on behalf of Massachusetts Mutual Life Company ("MassMutual") to inform you of a security related matter that may have involved the personal information of two (2) Maine residents.

As you may be aware, on or around May 31, 2023, and again in June 2023, Progress Software Corporation publicly disclosed zero-day vulnerabilities that impacted its MOVEit Transfer software.

While MassMutual is not a user of MOVEit Transfer software, on June 23, 2023, we were informed of a data security incident that occurred at Pension Benefit Information, LLC ("PBI"), a vendor to Fidelity Investments ("Fidelity"), MassMutual's employee retirement benefit plan provider. Fidelity uses PBI to identify participants who might have passed away and implement beneficiary processes.

MassMutual understands that PBI previously provided notification to your office regarding this incident for all of its impacted business clients. This notice pertains solely to MassMutual-related individuals affected by the PBI data security incident.

PBI promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the potential impact of the vulnerabilities' presence on its MOVEit Transfer servers and on the data housed on the servers.

The investigation determined that a threat actor exploited a zero-day vulnerability, accessed one of PBI's MOVEit Transfer servers on May 29 and May 30, 2023, and exfiltrated certain data from that MOVEit Transfer server during that time. Through its investigation, PBI determined that some information related to certain MassMutual pension plan participants was present on the server at the time of the event.

The information involved in this event that could have been subject to unauthorized access by the threat actor includes the impacted person's name, partial mailing address, Social Security number, and date of birth.



On July 17, 2023, PBI provided written notice of this event to the impacted pension plan participants, two (2) of which are Maine residents, which will include 24 months of credit monitoring through Kroll. Attached, please find a redacted copy of the notification letter to be provided to the impacted individuals.

If you have any questions please do not hesitate to call me at (413)744-5002 or LWalkuski@MassMutual.com.

Sincerely,

A handwritten signature in black ink, appearing to read "LW", written in a cursive style.

Lisa Walkuski
Compliance Consultant
MassMutual Compliance & Ethics Department

Encl.