



LEWIS BRISBOIS BISGAARD & SMITH LLP

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VIA WEBSITE PORTAL

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
breach.security@maine.gov

Re: Notice of Data Security Incident

Dear Attorney General Frey:

We represent Farmers Telephone Cooperative, Inc. ("FTC"), a multi-faceted telecommunications company located in Kingstree, South Carolina. This letter is being sent because the personal information of certain Maine residents may have been affected by a recent data security incident experienced by FTC. The incident may have involved unauthorized access to such residents' name and Social Security number.

On June 30, 2021, FTC detected a data security incident that disrupted access to certain systems. Upon discovering this, FTC immediately initiated an investigation and took steps to secure its network. This investigation involved the assistance of cybersecurity experts to determine whether sensitive information may have been accessed or acquired during the incident. As part of this, FTC launched a comprehensive data review project to analyze the potentially-impacted files and determine whether they contained personal information, which subsequently identified individuals whose personal information may have been affected. On or about January 16, 2022, FTC confirmed that personal information belonging to the above-referenced Maine residents was included in those files and therefore may have been accessed or acquired without authorization. FTC then worked diligently to provide notification as quickly as possible. The Federal Bureau of Investigation was also notified of this incident.

FTC notified two (2) potentially affected Maine residents of this incident via the attached sample letter, or a substantially similar version, on January 28, 2022. In so doing, FTC offered notified individuals complimentary credit monitoring and identity theft restoration services through IDX. These services include credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. Please contact me should you have any questions.

Sincerely,

/s/ Kevin Yoegel

Kevin Yoegel of
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Encl: Sample Consumer Notification Letter