# **EXHIBIT 1A**

Houser LLP ("Houser") located at 9970 Research Drive, Irvine, CA 92618, writes to supplement its February 28, and March 26, 2024, notices to your office (the "Prior Notices"). The Prior Notices are attached hereto as *Exhibit AA*. This notice may be further supplemented if significant new facts are learned subsequent to its submission. By providing this supplemental notice, Houser does not waive any rights or defenses regarding the applicability of the Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

At the time of the Prior Notices, Houser was working on identifying addresses for certain potentially impacted individuals. Specifically, Houser engaged additional external resources to locate addresses for the remaining potentially affected individuals and undertook further efforts utilizing internal and external resources to determine appropriate contact information for those individuals. Houser recently completed this process.

On April 12, 2024, Houser began mailing notice to an additional twenty-eight (28) Maine residents, bringing the total number of affected individuals in this state to one thousand seven hundred forty-two (1,742). The information that could have been subject to unauthorized access includes name and Social Security number. Written notice is being provided in substantially the same form as the letter attached hereto as *Exhibit BB*.

Houser is providing access to credit monitoring services for twelve (12) months, through IDX, a ZeroFox Company, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Houser is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Houser is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Houser is providing written notice of this incident to relevant state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

# **EXHIBIT AA**

# Maine Security Breach Reporting Form

Thank you for submitting the breach details through this reporting form. The information you have provided has been submitted to the agency.

Please close this browser window.



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# Maine Security Breach Reporting Form

Pursuant to the Notice of Risk to Personal Data Act (Maine Revised Statutes 10 M.R.S.A. §§1346-1350-B)

## Entity that owns or maintains the computerized data that was subject to the breach:

Type of Organization (Please select one) \* Other Commercial V Entity Name \* Houser LLP Street Address \* 9970 Research Drive City \* Irvine State, or Country if outside the US \* CA Zip Code \* 92618 Submitted by: Name \* Eric Houser

Firm name (if different than entity name)

Title \*

Managing Partner

Telephone Number \*

949 679-1111

Email Address \*

ehouser@houser-law.com

Relationship to entity whose information was compromised \*

Partner

### **Breach Information:**

Total number of persons affected (including Maine residents) \*

364312

Total number of Maine residents affected \*

1717

If the number of Maine residents exceeds 1,000, have the consumer reporting agencies been notified?

Yes

Date(s) Breach Occurred \* 05/07/2023

Date Format: mm/dd/yyyy

Date Breach Discovered \* 01/18/2024

<ul> <li>Loss or theft of device or media (computer, laptop, external hard drive, thumb drive, CD, tape, etc.)</li> <li>Internal system breach</li> </ul>	— De	escription of the Breach (please check all that apply)
Internal system breach		Loss or theft of device or media (computer, laptop, external hard drive, thumb drive, CD, tape, etc.)
		Internal system breach
Insider wrongdoing		Insider wrongdoing
<ul> <li>External system breach (hacking)</li> </ul>	$\checkmark$	External system breach (hacking)
Inadvertent disclosure		Inadvertent disclosure
Other		Other

If other, please specify

Information Acquired - Name or other personal identifier in combination with (please check all that apply)
 Social Security Number
 Driver's License Number or Non-Driver Identification Card Number
 Financial Account Number or Credit/Debit Card Number (in combination with security code, access code, password or PIN for the account)

# **Notification and Protection Services:**

~

lype of notification *			
Written 🗸			
Date(s) of consumer notification * 02/28/2024; 03/26/2024			
Date Format: mm/dd/yyyy			
Please attach a copy of the template of the notice to affected Maine residents			
FILE No file chosen			
Uploaded Files:			
Houser LLP - Supplemental Notice of Data Event - ME.pdf	Delete		
List dates of any previous (within 12 months) breach notifications 02/28/2024			
Were identity theft protection services offered? *			
Yes	~		
If yes, please provide the duration, the provider of the service and a brief description of the service Houser providing access to credit monitoring services for 12 months, through IDX, A ZeroFox Company individuals whose personal information was potentially affected by this incident, at no cost to these	y, to		

individuale

CONTINUE TO REVIEW >

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# **EXHIBIT 1**

Houser LLP ("Houser") located at 9970 Research Drive, Irvine, CA 92618, writes to supplement its February 28, 2024, notice to your office (the "February Notice"). The February Notice is attached hereto for reference as *Exhibit A*. This notice may be further supplemented if significant new facts are learned subsequent to its submission. By providing this supplemental notice, Houser does not waive any rights or defenses regarding the applicability of the Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

At the time of the February Notice, Houser was working on identifying addresses for certain potentially impacted individuals. Specifically, Houser engaged additional external resources to locate addresses for the remaining potentially affected individuals and undertook further efforts utilizing internal and external resources to determine appropriate contact information for those individuals. Houser recently completed this process.

On March 26, 2024, Houser began mailing notice to an additional two hundred thirty-one (231) Maine residents, bringing the total number of affected individuals in this state to one thousand seven hundred fourteen (1,714). The information that could have been subject to unauthorized access includes name, Social Security number, driver's license number, individual tax identification number, financial account information, and medical information. Written notice is being provided in substantially the same form as the letter attached hereto as *Exhibit B*.

Houser is providing access to credit monitoring services for twelve (12) months, through IDX, a ZeroFox Company, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Houser is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Houser is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Houser is providing written notice of this incident to relevant state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

# EXHIBIT A to supplemental notice

# Maine Security Breach Reporting Form

Thank you for submitting the breach details through this reporting form. The information you have provided has been submitted to the agency.

Please close this browser window.



© Copyright 2024, NIC, Inc.

# Maine Security Breach Reporting Form

Pursuant to the Notice of Risk to Personal Data Act (Maine Revised Statutes 10 M.R.S.A. §§1346-1350-B)

## Entity that owns or maintains the computerized data that was subject to the breach:

Type of Organization (Please select one) \* Other Commercial V Entity Name \* Houser LLP Street Address \* 9970 Research Drive City \* Irvine State, or Country if outside the US \* CA Zip Code \* 92618 Submitted by: Name \* Eric Houser

Managing Partner

Title \*

Firm name (if different than entity name)

Telephone Number \*

### 949 679-1111

Email Address \*

ehouser@houser-law.com

Relationship to entity whose information was compromised \*

Partner

#### **Breach Information:**

Total number of persons affected (including Maine residents) \*

#### 326386

Total number of Maine residents affected \*

1483

If the number of Maine residents exceeds 1,000, have the consumer reporting agencies been notified?

Yes

Date(s) Breach Occurred \* 05/07/2023

Date Format: mm/dd/yyyy

Date Breach Discovered \* 01/18/2024

- De	scription of the Breach (please check all that apply)
2.01	
	Loss or theft of device or media (computer, laptop, external hard drive, thumb drive, CD, tape, etc.)
	Internal system breach
	Insider wrongdoing
$\checkmark$	External system breach (hacking)
	Inadvertent disclosure
	Other

If other, please specify

Information Acquired - Name or other personal identifier in combination with (please check all that apply)
 Social Security Number
 Driver's License Number or Non-Driver Identification Card Number
 Financial Account Number or Credit/Debit Card Number (in combination with security code, access code, password or PIN for the account)

# **Notification and Protection Services:**

Type of notification *		
Written		
Date(s) of consumer notification * 02/28/2024		
Date Format: mm/dd/yyyy		
Please attach a copy of the template of the notice to affected Maine residents		
FILE No file chosen		
Uploaded Files:		
Houser LLP - Notice of Data Event - ME.pdf	🚺 Delete	
List dates of any previous (within 12 months) breach notifications		
Were identity theft protection services offered? *		
Yes	~	

If yes, please provide the duration, the provider of the service and a brief description of the service

Houser providing access to credit monitoring services for 12 months, through IDX, A ZeroFox Company, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals

CONTINUE TO REVIEW >

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# **EXHIBIT 1**

By providing this notice, Houser LLP ("Houser") does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

# Nature of the Data Event

Houser provides legal services to commercial businesses and financial institutions. Houser was provided certain sensitive information from clients to provide such services.

On May 9, 2023, Houser discovered that certain files on their computer systems had been encrypted. Houser immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. The investigation determined that there was unauthorized access to the Houser network between May 7, 2023, and May 9, 2023, during which time certain files were copied and taken from the network. However, in June 2023, the unauthorized actor informed Houser that they deleted copies of any stolen data and would not distribute any stolen files.

Houser retained a vendor to conduct a comprehensive review of the files potentially copied to determine whether these files contained any sensitive information. This process was resource intensive and involved multiple steps to ensure the accuracy and completeness of the review. On January 18, 2024, the review was completed by the vendor. Our firm then analyzed the data and provided Houser with the results. Upon receipt of this file, Houser began notifying its clients of the investigation and findings and offered to mail letters to potentially impacted individuals on behalf of these clients. Houser then worked with clients to develop a plan to provide notice to impacted individuals affiliated with its clients.

The information that could have been subject to unauthorized access for Maine residents includes name and one or more of Social Security number, driver's license number, individual tax identification number, financial account information, and medical information.

# Notice to Maine Residents

On February 28, 2024, Houser provided written notice of this incident to one thousand four hundred eighty-three (1,483) Maine residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

# **Other Steps Taken and To Be Taken**

Upon discovering the event, Houser moved quickly to investigate and respond to the incident, assess the security of Houser systems, and identify potentially affected individuals. Further, Houser notified the FBI regarding the event. Houser has implemented additional safeguards and policies and procedures relating to data privacy, security and its network environment. These additional safeguards include, but are not limited to, deployment of RocketCyber, an endpoint detection and response tool. Houser has also implemented multi-factor authentication for Outlook 365, net extender VPN tunnel and remote desktop connection. Houser has also added ransomware detection software, implemented the use of phishing simulation software and conducted

vulnerability assessment and penetration testing. Houser is providing access to credit monitoring services for twelve (12) months, through IDX, a ZeroFox Company, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Houser is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Houser is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

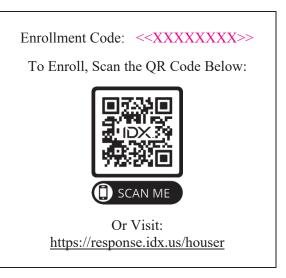
Houser is providing written notice of this incident to relevant state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

# **EXHIBIT** A

# HOUSER

PO Box 480149 Niles, IL 60714

<<Name 1>> <<Name 2>> <<Address 1>> <<Address 2>> <<City>>, <<State>> <<Zip>>>



February 28, 2024

RE: Notice of Data <</Variable Data 2>>

Dear <</Name 1>>,

Houser LLP ("Houser") writes to notify you of an incident that may affect the privacy of some of your information. Houser provides legal services to commercial businesses and financial institutions. Houser was provided your information to provide such services. This letter includes details of the incident, our response, and steps you may take to better protect against possible misuse of your information, should you feel it appropriate to do so.

**What Happened?** On May 9, 2023, Houser discovered that certain files on their computer systems had been encrypted. We immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. Our investigation determined that there was unauthorized access to our network between May 7, 2023, and May 9, 2023, during which time certain files were copied and taken from our network. However, in June 2023, the unauthorized actor informed us that they deleted copies of any stolen data and would not distribute any stolen files.

We then retained a vendor to conduct a comprehensive review of the files potentially copied to determine whether these files contained any sensitive information. This process was resource intensive and involved multiple steps to ensure the accuracy and completeness of the review. On January 18, 2024, the review was completed by the vendor. We then determined that the impacted files contained certain information related to you.

What Information Was Involved? Houser determined that the following information related to you was present within the potentially affected files: your name and <</p>

**What Houser Is Doing.** Houser takes the confidentiality, privacy, and security of information in our care seriously. Upon discovery, we immediately commenced an investigation to confirm the nature and scope of the incident. We reported this incident to law enforcement. We also took steps to implement additional safeguards policies and procedures relating to data privacy, security and our network environment. These additional safeguards include, but are not limited to, deployment of RocketCyber, an endpoint detection and response tool. We also implemented multi-factor authentication for Outlook 365, Net Extender VPN tunnel and remote desktop connection. We also added ransomware detection software, implemented the use of phishing simulation software and conducted vulnerability assessment and penetration testing.

As an added precaution, we are also offering you complimentary access to <<<u>Membership Offering Length</u>>>> of credit monitoring and identity theft restoration services through IDX, A ZeroFox Company. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached Steps You Can Take to Protect Personal Information for additional information on these services.

What You Can Do. Houser encourages you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. You can also review the enclosed *Steps You Can Take to Protect Personal Information* for general guidance. In addition, you can enroll in the complimentary credit monitoring and identity protection services being offered through IDX.

**For More Information** We understand that you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call 1-888-910-0969, Monday through Friday, from 8:00 a.m. to 8:00 p.m. Central Time. We sincerely regret any inconvenience that this event may cause you.

Sincerely,

Sion

Eric Houser Managing Partner Houser LLP

#### STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

### **Enroll in Credit Monitoring Services**

1. Website and Enrollment. Scan the QR image or go to <u>https://response.idx.us/houser</u> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is May 28, 2024.

**2.** Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

**3.** Telephone. Contact IDX at 1-888-910-0969 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

## **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-	https://www.experian.com/help/	https://www.transunion.com/credit-
report-services/		help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <u>www.identitytheft.gov</u>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and <u>oag.dc.gov</u>.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <u>https://www.marylandattorneygeneral.gov/</u>.

*For New Mexico residents*, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504 cfpb\_summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents,* the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <u>https://ag.ny.gov/</u>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <u>www.ncdoj.gov</u>.

*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; <u>www.riag.ri.gov</u>; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<#>>> Rhode Island residents impacted by this incident.

# EXHIBIT B TO SUPPLEMENTAL NOTICE

# HOUSER

PO Box 480149 Niles, IL 60714

<<Name 1>> <<Name 2>> <<Address 1>> <<Address 2>> <<City>>, <<State>> <<Zip>>



March 26, 2024

RE: Notice of Data <</Variable 4>>

Dear <</Name 1>> <</Name 2>>,

Houser LLP ("Houser") writes to notify you of an incident that may affect the privacy of some of your information. Houser provides legal services to commercial businesses and financial institutions<<Variable Data 2>>. Houser was provided your information to provide such services. This letter includes details of the incident, our response, and steps you may take to better protect against possible misuse of your information, should you feel it appropriate to do so.

**What Happened?** On May 9, 2023, Houser discovered that certain files on our computer systems had been encrypted. We immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. Our investigation determined that there was unauthorized access to our network between May 7, 2023 and May 9, 2023, during which time certain files were copied and taken from our network. However, in June 2023, the unauthorized actor informed us that they deleted copies of any stolen data and would not distribute any stolen files.

We then retained a vendor to conduct a comprehensive review of the files potentially copied to determine whether these files contained any sensitive information. This process was resource intensive and involved multiple steps to ensure the accuracy and completeness of the review. On January 18, 2024, the review was completed by the vendor. We then notified our clients and requested permission to notify you.

What Information Was Involved? Houser determined that the following information related to you was present within the potentially affected files: your name and *<<Variable Data 1>>*.

**What Houser Is Doing.** Houser takes the confidentiality, privacy, and security of information in our care seriously. Upon discovery, we immediately commenced an investigation to confirm the nature and scope of the incident. We reported this incident to law enforcement. We also took steps to implement additional safeguards policies and procedures relating to data privacy, security and our network environment. These additional safeguards include, but are not limited to, deployment of RocketCyber, an endpoint detection and response tool. We also implemented multi-factor authentication for Outlook 365, Net Extender VPN tunnel and remote desktop connection. We also added ransomware detection software, implemented the use of phishing simulation software and conducted vulnerability assessment and penetration testing.

As an added precaution, we are also offering you complimentary access to <<<u>Membership Offering Length</u>>> of credit monitoring and identity theft restoration services through IDX, a ZeroFox Company. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Protect Personal Information* for additional information on these services.

What You Can Do. Houser encourages you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. You can also review the enclosed *Steps You Can Take to Protect Personal Information* for general guidance. In addition, you can enroll in the complimentary credit monitoring and identity protection services being offered through IDX.

**For More Information** We understand that you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call 1-888-910-0969, Monday through Friday, from 8:00 a.m. to 8:00 p.m. Central Time. We sincerely regret any inconvenience that this event may cause you.

Sincerely,

SUL

Eric Houser Managing Partner Houser LLP

## STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

## **Enroll in Credit Monitoring Services**

**1**. **Website and Enrollment.** Scan the QR image or go to <u>https://response.idx.us/houser</u> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is June 26, 2024.

**2.** Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

**3.** Telephone. Contact IDX at 1-888-910-0969 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

## **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-	https://www.experian.com/help/	https://www.transunion.com/credit-
report-services/		help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <u>www.identitytheft.gov</u>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and <u>oag.dc.gov</u>.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <u>https://www.marylandattorneygeneral.gov/</u>.

*For New Mexico residents*, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents,* the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <u>https://ag.ny.gov/</u>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <u>www.ncdoj.gov</u>.

*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; <u>www.riag.ri.gov</u>; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<#>>> Rhode Island residents impacted by this incident.

# **EXHIBIT BB**

# HOUSER

PO Box 480149 Niles, IL 60714

<<Name 1>> <<Name 2>> <<Address 1>> <<Address 2>> <<City>>, <<State>> <<Zip>>



April 12, 2024

RE: Notice of Data <</Variable 4>>

Dear <</Name 1>> <</Name 2>>,

Houser LLP ("Houser") writes to notify you of an incident that may affect the privacy of some of your information. Houser provides legal services to commercial businesses and financial institutions<<Variable Data 2>>. Houser was provided your information to provide such services. This letter includes details of the incident, our response, and steps you may take to better protect against possible misuse of your information, should you feel it appropriate to do so.

**What Happened?** On May 9, 2023, Houser discovered that certain files on our computer systems had been encrypted. We immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. Our investigation determined that there was unauthorized access to our network between May 7, 2023 and May 9, 2023, during which time certain files were copied and taken from our network. However, in June 2023, the unauthorized actor informed us that they deleted copies of any stolen data and would not distribute any stolen files.

We then retained a vendor to conduct a comprehensive review of the files potentially copied to determine whether these files contained any sensitive information. This process was resource intensive and involved multiple steps to ensure the accuracy and completeness of the review. On January 18, 2024, the review was completed by the vendor. We then notified our clients and requested permission to notify you.

What Information Was Involved? Houser determined that the following information related to you was present within the potentially affected files: your name and *<<Variable Data 1>>*.

**What Houser Is Doing.** Houser takes the confidentiality, privacy, and security of information in our care seriously. Upon discovery, we immediately commenced an investigation to confirm the nature and scope of the incident. We reported this incident to law enforcement. We also took steps to implement additional safeguards policies and procedures relating to data privacy, security and our network environment. These additional safeguards include, but are not limited to, deployment of RocketCyber, an endpoint detection and response tool. We also implemented multi-factor authentication for Outlook 365, Net Extender VPN tunnel and remote desktop connection. We also added ransomware detection software, implemented the use of phishing simulation software and conducted vulnerability assessment and penetration testing.

As an added precaution, we are also offering you complimentary access to <<<u>Membership Offering Length</u>>> of credit monitoring and identity theft restoration services through IDX, a ZeroFox Company. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Protect Personal Information* for additional information on these services.

What You Can Do. Houser encourages you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. You can also review the enclosed *Steps You Can Take to Protect Personal Information* for general guidance. In addition, you can enroll in the complimentary credit monitoring and identity protection services being offered through IDX.

**For More Information** We understand that you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call 1-888-910-0969, Monday through Friday, from 8:00 a.m. to 8:00 p.m. Central Time. We sincerely regret any inconvenience that this event may cause you.

Sincerely,

SUL

Eric Houser Managing Partner Houser LLP

## STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

## **Enroll in Credit Monitoring Services**

**1. Website and Enrollment.** Scan the QR image or go to <u>https://response.idx.us/houser</u> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is July 12, 2024.

**2.** Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

**3. Telephone.** Contact IDX at 1-888-910-0969 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

## **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-	https://www.experian.com/help/	https://www.transunion.com/credit-
report-services/		help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
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