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July 16, 2021

Attorney General Aaron Frey
Office of the Attorney General
6 State House Station
Augusta, ME 04333

Dear Attorney General Frey:

We represent Sierra Nevada Primary Care Physicians (“Sierra Care Physicians”) with respect to a data security incident involving a limited number of paper receipts. Sierra Care Physicians is committed to answering any questions you may have about the data security incident, its response, and steps it has taken to prevent a similar incident in the future.

1. Nature of security incident.

On May 18, 2021, the District Attorney’s office informed Sierra Care Physicians that they had recovered paper receipts belonging to Sierra Care Physicians during an arrest. The receipts were from the period of January 1, 2019 to March 20, 2019. Sierra Care Physicians accepts payments at the front desk at the time of treatment, over the phone, or via mail. For payments processed at the front desk, the impacted information includes the payor’s name, the name of the practice, the amount of the charge, and the last 4 digits of the card used for payment. If payment was made by phone or mail, then the information included the payor’s name, credit or debit card number, expiration date, CVV number, signature, name of practice and amount charged was present on the receipt.

2. Number of residents affected.

Two (2) Maine residents may have been affected and were notified of the incident. A notification letter was sent to the potentially affected individuals on July 16, 2021 via regular mail (a copy of the form notification letter is enclosed).

3. Steps taken or plan to take relating to the incident.

To prevent this incident from occurring in the future, all receipts are stored in a locked room that only two people have access to, and credit or debit card numbers are rendered unreadable on the

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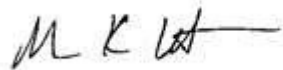
receipts. Notification letters included an enrollment code for 12 months of complimentary cyberscan monitoring and identity theft protection services through IDX.

4. Contact information.

Sierra Care Physicians takes the security of the information in its control seriously and is committed to ensuring information within its control is protected. If you have any questions or need additional information, please do not hesitate to contact me at mventrone@clarkhill.com or (312) 360-2506.

Very truly yours,

CLARK HILL

A handwritten signature in black ink, appearing to read 'M K Ventrone', with a horizontal line extending to the right.

Melissa K. Ventrone

cc: Robert A. Stern

Enclosure