

July 19, 2023

**VIA WEBSITE PORTAL**

Attorney General Aaron Frey  
Office of the Attorney General  
Consumer Protection Division  
Security Breach Notification  
111 Sewall Street, 6th Floor  
Augusta, ME 04330

Re: Notice of Data Security Incident

Dear Attorney General Frey:

Constangy, Brooks, Smith & Prophete, LLP represents 1st Source Bank in connection with a recent data security incident described in greater detail below.

**1. What Happened**

On June 1, 2023, 1st Source Bank became aware of an alert issued by Progress Software – the company responsible for the MOVEit file transfer program – addressing a critical vulnerability affecting MOVEit, a solution used widely by businesses and government agencies, including 1st Source Bank, to securely transfer data. After becoming aware of the alert, 1st Source Bank took immediate steps to patch its MOVEit system in accordance with Progress Software’s instructions and conduct an internal assessment. 1st Source Bank thereafter engaged leading, independent cybersecurity experts to conduct a comprehensive investigation to determine the scope of potentially affected data. On June 24, 2023, 1st Source Bank learned that certain personal information belonging to its customers was contained within a file that may have been acquired without authorization in connection with the MOVEit software vulnerability. Since that time, 1st Source Bank has been collecting information needed to provide notice to potentially impacted individuals.

The information that may have been impacted in connection with this incident varied by individual but may have included individuals’ names, Social Security numbers, driver’s license or state identification card numbers, other government identification numbers, and/or dates of birth. Notably, 1st Source Bank is aware of no evidence indicating that potentially impacted information has been misused.

**2. Number of Maine Residents Notified**

Between July 14, 2019 and July 19, 2019, 1st Source Bank notified ninety (90) Maine residents of this data security incident via U.S. First-Class Mail. A sample copy of the notification letter sent to potentially impacted individuals is included with this correspondence.

### **3. Steps Taken Relating to the Incident**

As soon as 1st Source Bank discovered the incident, 1st Source Bank took the steps described above. 1st Source Bank is also partnering with Kroll to provide access to complimentary identity monitoring services to notified individuals. Those services include Single Bureau Credit Monitoring, Web Watcher, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

### **4. Contact Information**

1st Source Bank remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me.

Best regards,

/s/ Alyssa R. Watzman

Alyssa R. Watzman  
CONSTANGY, BROOKS, SMITH & PROPHETE, LLP

Enclosure: Sample Notification Letter