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August 24, 2022

**VIA WEB PORTAL**

Attorney General Aaron Frey  
Office of the Attorney General  
Consumer Protection Division  
Security Breach Notification  
111 Sewall Street, 6th Floor  
Augusta, ME 04330  
Email: [breach.security@maine.gov](mailto:breach.security@maine.gov)

**Re: Notification of Data Security Incident**

Dear Attorney General Frey:

Lewis Brisbois represents Community Bridges in conjunction with a data security incident described in greater detail below. Community Bridges is a non-profit agency and service provider headquartered in Concord, New Hampshire with a mission to advance the integration, growth, and interdependence of individuals with developmental disabilities. The purpose of this letter is to notify you of the incident in accordance with Maine's data breach notification law.

**1. Nature of the Security Incident**

On March 1, 2022, Community Bridges experienced a network disruption in conjunction with a ransomware incident. Upon discovering this activity, Community Bridges immediately took steps to secure its environment and engaged cybersecurity experts to assist with an investigation. The investigation determined that an unknown actor gained access to and obtained data from the Community Bridges network without authorization. Community Bridges launched a comprehensive data review project to identify files that may have been accessed or acquired without authorization to determine if they contained personal information or personal health information. On July 29, 2022, Community Bridges determined that certain personal and/or protected health information may have been involved in the incident. Community Bridges worked diligently to notify potentially affected individuals.

**2. Type of Information and Number of Maine Residents Affected**

Community Bridges notified 26 residents of Maine of this data security incident via first class U.S. mail on August 24, 2022. The names, Social Security numbers, government identification number, medical information, health insurance information, and/or dates of birth of these residents were

potentially involved. A sample copy of the notification letter sent to the affected individuals is included with this correspondence.

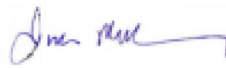
### **3. Steps Taken Relating to the Incident**

Community Bridges has implemented additional security features in an effort to prevent similar incidents from occurring in the future. Further, Community Bridges reported this matter to the Federal Bureau of Investigation and will provide whatever assistance is necessary to hold the perpetrator(s) of this incident responsible, if possible. In addition, Community Bridges has offered the affected individuals 12 months of credit monitoring, identity remediation, and identity theft insurance services through notification services vendor, IDX.

### **4. Contact Information**

Community Bridges remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please do not hesitate to contact me at (971) 334-7001 or by email at [Donna.Maddux@lewisbrisbois.com](mailto:Donna.Maddux@lewisbrisbois.com). Please let me know if you have any questions.

Regards,



Donna Maddux of  
LEWIS BRISBOIS BISGAARD & SMITH LLP

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Enc.: Consumer Notification Letter Template