

RE: Experian identity theft protection from Halma

Hello

Further to the data security incident affecting the MOVEit file transfer system. We know this is concerning for you and your dependents. Please be assured that we are taking this very seriously and are making available an identity theft monitoring and support service through Experian to protect your identity. This message outlines the details.

Recap - What we know happened:

This incident involved a number of files held by one of our technology partners on the MOVEit file transfer system, and contained the following information in relation to you:

- Employee ID
- Employee email, which will include your name
- Health savings account contributions
- Bank details (bank name, bank ID, account number)

There was also information relating to dependents, which for some not all, includes:

- Relationship to employee
- Names
- Date of birth
- Address
- Contact number (home and or cell phone)
- Email
- Social Security Number
- Gender

As a result, your personal information may have been exposed to others. Based on expert cyber security advice we have received, the most likely risk is of increased or more sophisticated phishing attacks to obtain further details, such as passwords.

What we are doing to protect your information:

To help protect your identity, we are offering you, your beneficiaries and your dependents, a 24-month membership of Experian's® IdentityWorksSM at no cost. This product provides you with superior identity detection and help if identity theft did occur. **To activate your membership and start monitoring your personal information please follow the steps below before 9.30.23 (Your code will not work after this date):**

For adults visit: www.experianidworks.com/credit

And use this activation code: [REDACTED]

For minors visit: www.experianidworks.com/minorplus

And use this activation code: [REDACTED]

Please share the link and codes with your named dependents and beneficiaries. If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online (i.e. you'd prefer an offline service), please contact Experian's customer care team at

██████████ by 9.30.23. Be prepared to provide engagement number ██████████ (for adults) and ██████████ (for minors) as proof of eligibility for the identity restoration services by Experian.

You will find further details regarding the service below.

We are very sorry that this incident has occurred and for the inconvenience to you, your beneficiaries and your dependents. You can find answers to questions in the form of a set of FAQs on UKG if you still have access (by going to **Myself > My Company > News & Information** page) or we can send you the latest. Should you have questions or concerns, please do not hesitate to contact us at ██████████

Sincerely,

[Name]

ADDITIONAL DETAILS REGARDING YOUR 24 MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. We recommend you sign up to the Experian service online so that you can receive daily credit reports, these are not available to those opting for the offline service.
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers, subject to the policy conditions which are summarized at <https://www.experianidworks.com/summary-of-benefits-june-2019>

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve the issues, please reach out to an Experian agent at ██████████.

If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred, including, as appropriate:

- helping you with contacting credit grantors to dispute charges and close accounts
- assisting you in placing a freeze on your credit file with the three major credit bureaus
- and assisting you with contacting government agencies to help restore your identity.

Please note that this Identity Restoration support is available to you for 24 months from the date of this email and does not require any action on your part. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection on this site.