

Richard W. Goldberg 550 E. Swedesford Road, Suite 270 Wayne, Pennsylvania 19087 Richard.Goldberg@lewisbrisbois.com Direct: 215.977.4060

April 11, 2022

### **VIA WEBSITE PORTAL**

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
breach.security@maine.gov

Re: Notification of Data Breach

Dear Attorney General Frey:

This letter is to provide an update regarding the recent data security incident experienced by Stevens & Lee described in our previous correspondence dated December 30, 2021.

On February 4, 2022, Stevens & Lee mailed a notification letter to one (1) individual whose information may have been involved in this incident. On April 7, 2022, Stevens & Lee mailed a notification letter to one thousand fifty-eight (1,058) individuals whose information may have been involved in this incident. The information included name, Social Security number, and financial information. The letter includes information notifying them of the incident, offering complimentary identity monitoring services, and providing additional steps they can take to protect their personal information. A copy of the sample notification letter is enclosed.

If you have any questions or need additional information, please do not hesitate to contact me at (215) 977-4060 or via email at Richard.Goldberg@lewisbrisbois.com.

Regards,

/s/ Richard W. Goldberg

Richard W. Goldberg of LEWIS BRISBOIS BISGAARD & SMITH LLP

Enclosure(s): Consumer Notification Letters

Return to IDX: 10300 SW Greenburg Rd., Suite 570 Portland, OR 97223

## Stevens & Lee

To Enroll, Please Call: 1-833-381-2290 Or Visit: https://app.idx.us/account-

https://app.idx.us/accountcreation/protect

Enrollment Code: << XXXXXXXX>>

February 4, 2022

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>

Re: Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

Stevens & Lee is writing to inform you about an incident that may have involved your personal information. You may not have heard of us but we are a firm which assists financial institutions, one of which was a financial institution with which you had an account or which provided services in connection with loans or accounts you held.

What Happened? On June 28, 2021, we discovered that some of our systems were interfered with by an unauthorized person. We immediately launched an investigation to determine what happened and what information may have been accessed by an unauthorized person during the incident. On December 28 2021, the investigation revealed that some of the files that could have been accessed contained personal information of our customers or, as in your case, certain customers of our clients. While at this time we have no evidence that any information has been misused, and no conclusive evidence that your specific information was accessed, out of an abundance of caution we are providing credit and identity theft protection services.

What Information Was Involved? The files that may have been accessed contained your name, <<variable text>>.

What Are We Doing? As soon as we discovered the incident, we took the steps described above. We also reported the incident to law enforcement and will continue to provide information to assist the investigation. We have also made changes to attempt to prevent any such incident happening in the future. In addition, we have secured the services of IDX to provide credit and identity monitoring at no cost to you for <<12/24>>> months. IDX is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. The IDX services include: credit monitoring, CyberScan dark web monitoring, identity theft insurance and fully managed identity restoration.

To receive credit services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Please note you must enroll by March 29, 2022. If you have questions or need assistance, please call IDX at 1-833-381-2290.

**What You Can Do:** Please review the enclosed information describing additional steps you can take to help safeguard your information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. We also encourage you to activate the complimentary identity monitoring services we are making available through IDX.

**For More Information:** If you have questions or need assistance, please call 1-833-381-2290 Monday through Friday from 9 a.m. to 9 p.m. Eastern Time. Please have your enrollment code ready.

Protecting your information is important to us. Please know that we take this incident very seriously, and we regret any concern that this may cause you.

Sincerely,

Stevens & Lee

### **Steps You Can Take to Protect Your Personal Information**

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <a href="http://www.annualcreditreport.com/">http://www.annualcreditreport.com/</a>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <a href="http://www.annualcreditreport.com">http://www.annualcreditreport.com</a>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**New York Attorney General** 

**Maryland Attorney General** 

**Federal Trade Commission** 

600 Pennsylvania Ave, NW	200 St. Paul Place	Bureau of Internet and Technology
· · · · · · · · · · · · · · · · · · ·		Bureau of Internet and Technology
Washington, DC 20580	Baltimore, MD 21202	Resources
consumer.ftc.gov, and	oag.state.md.us	28 Liberty Street
www.ftc.gov/idtheft	1-888-743-0023	New York, NY 10005
1-877-438-4338		1-212-416-8433
North Carolina Attorney General	Rhode Island Attorney General	Washington D.C. Attorney General
9001 Mail Service Center	150 South Main Street	441 4th Street, NW
Raleigh, NC 27699		
	Providence, RI 02903	Washington, DC 20001
ncdoj.gov	Providence, RI 02903 http://www.riag.ri.gov	Washington, DC 20001 oag.dc.gov

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate,

incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <a href="https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf">https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf</a> .

# Stevens & Lee

Return to IDX P.O. Box 989728 West Sacramento, CA 95798-9728



April 7, 2022

Re: Notice of Data Breach

Dear << FULL NAME>>,

Stevens & Lee is writing to inform you about an information security incident that may have involved your personal information. You may not have heard of us but we are a law firm which assists financial institutions, one of which was a financial institution with which you had an account or which provided services in connection with loans or accounts you held. We are writing you to provide details about what happened and the data involved, what we have done to address it, the steps you can take, and the resources we are making available to you.

What Happened? On June 28, 2021, we discovered that some of our systems were being interfered with as part of a sophisticated cyber-attack against our firm. We immediately launched an investigation to determine what happened and what information may have been accessed by an unauthorized person during the incident. On March 4, 2022, the investigation revealed that some of the files that could have been accessed contained personal information of our customers or, as in your case, certain customers of our clients. While at this time we have no evidence that any information has been misused, and no conclusive evidence that your specific information was accessed, out of an abundance of caution we are providing you with free credit and identity theft protection services.

What Information Was Involved? The files that may have been accessed contained your name, << Variable Text 1>>.

What Are We Doing? As soon as we discovered the incident, we took the steps described above. We also reported the incident to law enforcement and will continue to provide information to assist the investigation. We have also made changes to attempt to prevent any such incident happening in the future. In addition, we have secured the services of IDX to provide credit and identity monitoring at no cost to you for 24 months. IDX is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. The IDX services include: credit monitoring, CyberScan dark web monitoring, identity theft insurance and fully managed identity restoration.

To receive credit services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

To Enroll, Please Call: 1-833-381-2290 Or Visit:

https://app.idx.us/account-creation/protect Enrollment Code: << ENROLLMENT>> Please note you must enroll by July 7, 2022. If you have questions or need assistance, please call IDX at 1-833-381-2290.

What You Can Do: Please review the enclosed information describing additional steps you can take to help safeguard your information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. We also encourage you to activate the complimentary identity monitoring services we are making available through IDX.

**For More Information:** If you have questions or need assistance, please call 1-833-381-2290 Monday through Friday from 9:00 a.m. to 9:00 p.m. Eastern Time. Please have your enrollment code ready.

Protecting your information is important to us. Please know that we take this incident very seriously, and we regret any concern that this may cause you.

Sincerely,

Stevens & Lee

#### Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <a href="http://www.annualcreditreport.com/">http://www.annualcreditreport.com/</a>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <a href="http://www.annualcreditreport.com">http://www.annualcreditreport.com</a>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Maryland Attorney General	New York Attorney General
200 St. Paul Place	Bureau of Internet and Technology
Baltimore, MD 21202	Resources
oag.state.md.us	28 Liberty Street
1-888-743-0023	New York, NY 10005
	1-212-416-8433
	200 St. Paul Place Baltimore, MD 21202 oag.state.md.us

1-877-438-4338		1-212-416-8433	
North Carolina Attorney General 9001 Mail Service Center	Rhode Island Attorney General 150 South Main Street	Washington D.C. Attorney General 441 4th Street, NW	
Raleigh, NC 27699	Providence, RI 02903	Washington, DC 20001	
<u>ncdoj.gov</u> 1-877-566-7226	<u>http://www.riag.ri.gov</u> 1-401-274-4400	<u>oag.dc.gov</u> 1-202-727-3400	

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <a href="https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf">https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf</a>.