



October 27, 2023

BY ONLINE SUBMISSION

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Re: Resort Data Processing, Inc. – Notice of Security Incident

To Whom It May Concern,

I am writing to provide notice of a security event (the “event”) involving Resort Data Processing, Inc. (“RDP”). RDP is making this notification on behalf of all affected clients, including those clients set forth in Exhibit A whose number of affected state residents exceeds the statutory reporting threshold to your office. By providing this notice, RDP does not waive any rights or defenses regarding the applicability of state or federal law or personal jurisdiction.

On August 21, 2023, RDP learned of a SQL injection vulnerability to redirect payment card information from in-process transactions on our clients’ on-premises Internet Reservation Module (“IRM”) servers. Once the vulnerability was discovered, RDP immediately took steps to deploy a security patch and additional safeguards onto its systems and initiated an investigation with the assistance of a leading cybersecurity firm. RDP also notified law enforcement. On August 23, 2023, the unauthorized activity was contained. This vulnerability does not impact RDP’s systems.

RDP notified affected clients. The event affected the personal information of 85 Maine residents across the clients listed in Exhibit A. The types of affected personal information included name, mailing address, email address, and credit card information. RDP anticipates notifying all affected individuals on behalf of all affected clients beginning on October 27, 2023.

RDP is offering these individuals 12 months of complimentary credit monitoring and identity restoration services through Kroll Inc. on behalf of all clients. This includes single bureau credit monitoring, fraud consultation, and identity theft restoration if any individual becomes a victim of identity theft. A copy of the consumer notice is also attached.

RDP takes security seriously and is actively strengthening its security measures, including by enhancing its secure software development lifecycle and monitoring.



The information submitted herein is proprietary and confidential and should be afforded confidential treatment. If you have any questions, please do not hesitate to contact me at +1 (408) 772-0709 or at jsantiesteban@orrick.com.

Respectfully yours,

/s/ Joseph C. Santiesteban
Partner, Orrick Herrington & Sutcliffe LLP

Exhibit A

Maine

Alta's Rustler Lodge	5 residents
Bluefin Bay Resort	2 residents
Campland on the Bay	3 residents
Dover House Condominium Association Timeshare Resort and Vacation Rental	1 resident
Silver Cloud Hotel - Tacoma Waterfront	1 resident
Silver Cloud Hotel Seattle - Lake Union	2 residents
Silver Cloud Hotel Seattle - University District	1 resident
Silver Cloud Hotel Tacoma at Point Ruston Waterfront	1 resident
Sunrise Beach Villas	1 resident
The Flanders Hotel	2 residents
The Mountain Club on Loon Resort & Spa	63 residents
Villas By The Sea Resort & Conference Center	3 residents